

February 27, 2018

Mr. Michael Scott Daimler Vans USA, LLC 303 Perimeter Center North Atlanta, GA 30346

Subject: Incorrect Unloaded Vehicle Weight on Label

Dear Mr. Scott:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

MERCEDES BENZ/SPRINTER 2500/2016-2017 MERCEDES BENZ/SPRINTER 3500/2016-2017

Mfr's Report Date: February 15, 2018

NHTSA Campaign Number: 18V-113

**Components:** EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 17

## **Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain 2016-2017 Mercedes-Benz Sprinter 2500 and Sprinter 3500 vehicles, equipped with folding seats (sales code S20). The unloaded vehicle weight (UVW) label on these incomplete vehicles may be incorrect.

## **Consequence:**

The incorrect UVW label can result in final stage manufacturers exceeding the maximum vehicle weight once the vehicle is completed. A vehicle that exceeds its maximum weight has an increased risk of a crash.

## **Remedy:**

DVUSA will notify owners, and dealers will replace the UVW label and inspect the vehicle to make sure that it is not overloaded, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact DVUSA customer service at 1-877-762-8267.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 18V-113

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

