



NOTIFICATION OF SAFETY RECALL H090 (NHTSA 18V112)

SERVICE BULLETIN

01-MAR-18

NO.: 7-143USA

SEC.: RECALL

MKT.: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall on certain model year Jaguar XF vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of Jaguar vehicles within the listed Affected Vehicle Range with the calibration of the Supplementary Restraint System (SRS) calibration. The calibration of the Restraints Control Module (RCM) does not provide the correct fire signals in the event of a crash.

AFFECTED VEHICLE RANGE

XF (X260; Sportbrake)

Model Year: 2018

VIN: SAJBM2FV9JCY56880-SAJBP2FV6JCY67245

A total of 307 vehicles are affected in the USA and Federalized Territories. Visit the Jaguar Business Network (JBN) website for a list of affected unsold vehicles (as of 01 March 2018).

EFFECT ON VEHICLE OPERATION

Vehicles may not meet some of the frontal airbag protection requirements in certain low speed impact scenarios. In the event of a vehicle crash, the Supplementary Restraint System may not provide the level of protection required to the driver and front passenger seat occupant, leading to an increased risk of injury.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified and instructed to take their vehicle to an authorized Jaguar retailer who will download the correct software to the vehicle.

There will be no charge to owners for this action under this program.

OWNER NOTIFICATION

Owners will receive a notification by mail on or before 06 April 2018.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to ensure that the vehicle is affected by Program Code 'H090' prior to undertaking any rework action.

Jaguar Land Rover North America, LLC
555 MacArthur Boulevard
Mahwah, NJ 07430

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured. This is currently expected to be available the week of 05 March 2018.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.