

# Part 573 Safety Recall Report

# 18V-109

**Manufacturer Name :** Lance Camper Manufacturing, Corp.

**Submission Date :** FEB 14, 2018

**NHTSA Recall No. :** 18V-109

**Manufacturer Recall No. :** NR



## Manufacturer Information :

## Population :

**Manufacturer Name :** Lance Camper Manufacturing, Corp.

**Number of potentially involved :** 2,054

**Address :** 43120 Venture Street

**Estimated percentage with defect :** 50 %

Lancaster CA 93535

**Company phone :** 661-949-3322

## Vehicle Information :

**Vehicle 1 :** 2018-2018 Lance 1475,1575,1685,1995,2185,2285,2295,2375,2465

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The recalled units contain Lippert Smart Jack Lance option number 415, while the remaining units do not.

**Production Dates :** APR 05, 2017 - FEB 12, 2018

**VIN Range 1 : Begin :** 56YTT1929JL321159 **End :** 56YTT2429JL323930

Not sequential

**VIN Range 2 : Begin :** 56YTT1929JL321159 **End :** 56YTT2429JL323930

Not sequential

## Description of Defect :

**Description of the Defect :** Our vendor, Lippert Components, Inc. ("LPI") has decided that a defect which relates to motor vehicle safety exists in vehicles equipped with certain LCI Power Tounge Jack (the "Smart Jack") for installation and use on towable recreational vehicles.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** There is potential of a structural fracture of the top portion of the electronic tongue jack, i.e. "Lippert SMART Jack", which may allow water intrusion and unintended movement of the SMART Jack. If this occurs the tongue jack can automatically retract or extend causing an increased safety risk.

**Description of the Cause :** Touch pad or button screen could crack or delaminate which could result in water intrusion to the electronics.

**Identification of Any Warning that can Occur :** Bubbling, discoloration, fogging or cracking of the plastic switch overlay.

**Supplier Identification :****Component Manufacturer**

Name : Lippert Components, Inc. ("LCI")  
Address : 1902 West Sample Street  
South Bend OREGON 46619  
Country : United States

**Chronology :**

On or about January, 2018 our vendor Lippert Components, Inc. notified Lance Camper Mfg. Corp of their safety recall campaign# 17E-074. Lance then conducted an internal audit to determine the dealer and customer units affected. It was determined that approximately 2054 units have the Lance option# 415, and therefore a safety defect, leading to Lance to the noncompliance decision.

**Description of Remedy :**

Description of Remedy Program : Lippert Components, Inc. ("LCI") will replace the component with an updated version which has the proper potting protection to ensure water intrusion will not cause the component to latch in any certain direction if the top of the jack becomes damaged. Lippert Components, Inc. will supply the replacement component and reimburse all costs.

How Remedy Component Differs from Recalled Component : The replacement component contains a fully potted circuit board which provides a waterproof system.

Identify How/When Recall Condition was Corrected in Production : Lippert Components, Inc. ceased production of the jack and replaced it with an updated version containing the required updates.

**Recall Schedule :**

Description of Recall Schedule : Lance Camper Mfg. Corp plans to notify Lippert Components, Inc. with the dealer and customer contact lists by February 18, 2018. Lance has requested that all customers be notified as quickly as possible but in any event no later than 30 days from the filing of this report. Lance will follow-up with LCI to ensure compliance.

Planned Dealer Notification Date : FEB 26, 2018 - MAR 14, 2018  
Planned Owner Notification Date : FEB 26, 2018 - MAR 26, 2018

\* NR - Not Reported