

February 23, 2018

Ms. Debbie Adams Corporate & Legal Lance Camper Manufacturing. Corp. 43120 Venture Street Lancaster, CA 93535

Subject: Power Tongue Jack may Operate Unintentionally

Dear Ms. Adams:

This letter serves to acknowledge Lance Camper Manufacturing. Corp.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

LANCE/1475/2018 LANCE/1575/2018 LANCE/1685/2018 LANCE/1995/2018 LANCE/2185/2018 LANCE/2285/2018 LANCE/2295/2018 LANCE/2375/2018 LANCE/2465/2018

Mfr's Report Date: February 14, 2018

NHTSA Campaign Number: 18V-109

**Components:** EQUIPMENT:ELECTRICAL:JACK

Potential Number of Units Affected: 2,054

# **Problem Description:**

Lance Camper Manufacturing Corp. (Lance) is recalling certain 2018 recreational trailers, models 1475, 1575, 1685, 1995, 2185, 2285, 2295, 2375 and 2465, equipped with a Smart-Jack model power tongue jack. The laminated plastic touch pad on the jack may crack or separate allowing water to enter, potentially causing the jack to operate unintentionally.

# **Consequence:**

If the jack retracts or extends unintentionally, it can increase the risk of injury to those within the trailer or increase the risk of a crash if the jack moves while the trailer is being towed.

# **Remedy:**

Lance will notify owners, and dealers will replace the power tongue jack, free of charge. The recall is expected to begin February 26, 2018. Owners may contact Lance customer service at 1-661-949-3322.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 18V-109

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

