



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 21, 2018

Mr. Bill Nicolle
Compliance Officer
Setra of North America
160 Base Road
Oriskany, NY 13424-0748

NEF-150MR
18V-106

Subject: Anti-Pinch Strip May Not Function

Dear Mr. Nicolle:

This letter serves to acknowledge Setra of North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SETRA/S417/2006-2010

Mfr's Report Date: February 14, 2018

NHTSA Campaign Number: 18V-106

Components:

STRUCTURE:BODY:DOOR:HINGE AND ATTACHMENTS

Potential Number of Units Affected: 429

Problem Description:

Setra of North America (Setra) is recalling certain 2006-2010 S417 vehicles. The doorway strip that prevents a pinch injury from the outward swiveling entry door may not function properly.

Consequence:

If the doorway strip does not function properly, there is an increased risk of a pinch injury.

Remedy:

Setra will notify owners, and dealers will, retrofit a bridging cable to the door control unit that will prevent deactivation of the anti-entrapment strip, free of charge. The recall is expected to begin March 16, 2018. Owners may contact Setra customer service at 1-800-241-2947. Setra's number for this recall is 72.4M10699A.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Setra's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement