



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 21, 2018

Mr. Scott Pullin  
Gulf Stream Coach, Inc.  
503S. Oakland Avenue  
Nappanee, IN 46550

NEF-150MR  
18V-105

**Subject:** Incorrect Axle Kg Information on Label/Part 567

Dear Mr. Pullin:

This letter serves to acknowledge Gulf Stream Coach, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

GULF STREAM/GEO/2018  
GULF STREAM/MATRIX/2018

**Mfr's Report Date:** February 13, 2018

**NHTSA Campaign Number:** 18V-105

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 15

**Problem Description:**

Gulf Stream Coach, Inc. (Gulf Stream) is recalling certain 2018 Geo and Matrix recreational trailers. The Federal Certification Labels on these vehicles may incorrectly list the Kilogram (Kg) weight rating of the rear axle as 182 Kg (401.31 lbs.) below its actual capacity. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

**Consequence:**

The axle information for the front axle is correctly listed as 4400 lbs./1996kg, but the rear axle information is incorrectly listed as 4400lbs./1814kg. The discrepancy in information may cause the owner confusion.

**Remedy:**

Gulf Stream will notify owners, and will provide corrected labels, free of charge. The recall is expected to begin February 28, 2018. Owners may contact Gulf Stream customer service at 1-800-289-8787.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement