

Mitsubishi Motors North America, Inc. PARTS BULLETIN

SUBJECT:

OUTLANDER SPORT WINDSHIELD WIPER LINK – SAFETY RECALL CAMPAIGN

No: WL-OU-01-18

Date: March 29, 2018

Model: See below

PURPOSE:

This bulletin provides dealers the parts information for allocation of countermeasure parts for the Outlander Sport windshield wiper link safety recall.

BACKGROUND:

In the event that water drops down through the back side of the front deck garnish (the body piece between the hood and windshield), the front wiper link ball joint may experience excessive moisture and corrode. If this occurs, the resin case of the ball joint will wear prematurely due to the ball joint corrosion and the wiper link may ultimately separate causing the windshield wipers to stop operating. If wiper link separation occurs, the windshield wipers will become inoperative which could reduce driver visibility under certain conditions and increase the risk of a vehicle crash.

Please reference the following safety recall campaign for recall background information:

(a) SR-18-004REV – OUTLANDER SPORT WINDSHIELD WIPER LINK

AFFECTED VEHICLES:

2011 - 2016 Outlander Sport / RVR

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

PARTS INFORMATION

PART NUMBER	DESCRIPTION	Quantity
8251A100	WIPER LINK ROD	1



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PARTS ORDERING AND ALLOCATION INFORMATION:

Some dealers may be force allocated stock of parts necessary to complete this recall using a formula based on the proximity and percentage of applicable registered VINs by ZIP code. Parts shipments will be processed via the 'R' order type and will start shipping along with your scheduled stock order beginning April 2, 2018. Dealers may place additional orders via the MDL.

