

Subject: FCA - Safety Recall U11 / NHTSA 18V-100 - Brake Transmission Shift Interlock;

To all this may concern or apply,

You are receiving this email as a previously requested courtesy from the MOPAR Fleet Service & Parts Group.

If you feel you have received this email in error or no longer wish to receive these courtesy recall notifications please reply to the sender.

Attached to this email is the dealer and owner letter file for **Safety Recall U11 / NHTSA 18V-100 - Brake Transmission Shift Interlock;**

**Models: 2017 - 2018 (DS) RAM 1500 Pickup
2017 - 2018 (DJ) RAM 2500 Pickup
2017 - 2018 (D2) RAM 3500 Pickup
2017 - 2018 (DD) RAM 3500 Chassis Cab
2017 - 2018 (DF) RAM 3500 10K GVWR Chassis Cab
2017 - 2018 (DP) RAM 4500/5500 Chassis Cab**

***Important Notes:**

- *This recall applies only to the above vehicles equipped with a column shift automatic transmission. This safety recall does not affect vehicles equipped with a rotary or floor shifter or manual transmission.*
- *The primary remedy for this recall is a software flash update to the BCM – Body Control Module.*
- *Replacement of the BTSI is only necessary if the test procedure fails it.*
- *Please carefully review the PARTS INFORMATION section as parts can only be ordered through campaignteam@fcagroup.com*
- **Please make sure that the only notification being used and performed indicates being the revised one, file name U11 combo rev1.pdf.**
- **NOTE: For all vehicles that were previously repaired under this safety recall (prior to February 18, 2018) drive the vehicle until at least 10 MPH is achieved for 5 seconds. For 2018 MY vehicles also perform the battery disconnect and BUS cycle included in steps 17 through 19 in Section C.**
- *The revised dealer notification was released to DealerCONNECT on February 18th, 2018.*
- *The owner letters are scheduled to be mailed out beginning February 22nd, 2018.*

To find out if you have any effected vehicles please follow the directions below:

***VERY IMPORTANT NOTE:**

The VIN#s of the affected vehicles may not yet be loaded into the FCA recall inquiry system at the time of this notice was received.

It is highly recommended that you do not perform any vehicle/VIN# related inquiries in regards to this or any FCA recall until or after **the dealer notification release date.**

***The process to check the recall status of your FCA vehicles is available through the FCA Fleet Operations website:**

- 1) Go to the FCA Fleet website; www.fcausfleet.com
- 2) On the upper right side of the home screen click on "Shopping Tools"
- 3) A drop down box will appear, Click on "RECALL VIN LOOKUP"
- 4) Click on "GO TO FCA FLEET RECAL INQUIRY TOOL " ***Note: At this point you will need to log on with your previously assigned SID and password.**
- 5) Once logged in it will open a new page; "Recall - Rapid Response Inquiry", click on "1. Search by Vehicle List" and upload your formatted in text (.txt) VIN list file.
- 6) ***NOTE:** If you are unfamiliar with or would like more information on this process please toggle back to FCA Fleet Website Recall Information page and click on "**Learn More about the FCA Fleet Recall Process**".

If you have any questions, please feel free to email or give me a call.