

Amy Thomas

From: Recalls Keystone RV [thoms@keystonerv.com]
Sent: Monday, March 12, 2018 11:32 AM
To: Amy Thomas
Subject: Recall 18-313 Sunset Lionshead Tires

SAMPLE



[Click Here for Safety Advisory](#)

SAFETY ADVISORY 18-313

Tabatha , Title

Dealer , Dealer Number

ballt@keystonerv.com

Safety Recall:

US: 18V-095

CAN: 2018-080

Dear Tabatha ,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018 Crossroads Sunset Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided the vehicles in this recall population may have been manufactured with Sterling Sport tires provided by Lionshead Specialty Tire and Wheel (Lionshead) rated for 1760 lbs. instead of tires rated for 2040 lbs. These insufficient load range tires were inadvertently mixed in with the correct load range tires by Lionshead. An overloaded tire leads to an increased risk of tire failure, property damage and/or vehicle crash. The vehicles included in the recall are:

2018 Crossroads Sunset Travel Trailers

Serial Number Range: J5351241- J5352496

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 18-313.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 18-313](#), which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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