

SERVICE BULLETIN

NOTIFICATION OF SAFETY RECALL N164 (NHTSA 18V-088)

15-FEB-18 NO.: SRE18-04 SEC.: RECALL

MKT.: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Safety Recall on certain 2018 model year Land Rover Range Rover Evoque vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of vehicles, fitted with 20-inch wheels, within the listed Affected Vehicle Range where the Tire Pressure Monitoring System (TPMS) pressure has been set incorrectly in the instrument cluster. The set instrument cluster stored pressures are employed by the TPMS system to determine pressure thresholds against which TPMS warning system activation should occur. The TPMS will not illuminate the warning telltale at the correct pressure when the tire pressure is 25% below the manufacturer's recommended cold inflation pressure as stated on the Tire Placard. The TPMS system set pressure on the instrument cluster does not correspond with the correct information on the Tire Placard. The pressures stated on the Tire Placard are correct.

AFFECTED VEHICLE RANGE

A total of 189 vehicles are potentially involved in the USA and Federalized Territories. Visit the InfoTrail website for a list of affected unsold (as of 15 February 2018) vehicles.

EFFECT ON VEHICLE OPERATION

Operation of tires at low inflation pressures can contribute to separation of the tire tread. If the tread separates from the tire, the driver can lose control of the vehicle, possibly resulting in a crash.

SERVICE PROGRAM / REWORK ACTION

An authorized Land Rover retailer will download the latest software to the vehicle.

There will be no charge to owners for this action under this program.

OWNER NOTIFICATION

Owner notification is expected to occur on or before 23 March 2018.

Jaguar Land Rover North America, LLC 555 MacArthur Boulevard Mahwah. NJ 07430

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by Program Code **'N164'** prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured, currently scheduled for the week of 19 February 2018.