

PARTS OPERATIONS UPDATE

FUEL CAMPAIGN & RIM PROGRAM UPDATE



Fuel Rail Campaigns H081 & N138

- Total affected population 18,297 vehicles
- 6,021 or 33% of affected vehicles now repaired
- Total of 7,525 sets of parts have now been supplied to retailers
- Parts inventory is temporarily being restricted to retail customer orders.
 - Retailers with open retail customer orders:
 1. Place an order for the parts in the system
 2. Mail or call Parts Helplines (by brand) with Parts Order Numbers

Retailer Inventory Management (RIM) Program

- The RIM Program will be launched this month (May) for CDK Retailers - communications will be issued BY May 15.