



NOTIFICATION OF SAFETY RECALL N138 (NHTSA 18V087) - UPDATE

SERVICE BULLETIN

06-MAR-18

NO.: SRE18-03
(ISSUE 2)

SEC.: RECALL

MKT.: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Safety Recall on certain 2018 model year Land Rover Discovery Sport, Range Rover Evoque, and Range Rover Velar vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

CHANGES ARE HIGHLIGHTED IN BLUE

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range for an underhood gasoline fuel leak. The brazing of the fuel rail end caps is inconsistent and may not provide the design condition, so not sealing the fuel rail ends. Fuel vapor and liquid fuel leaks can occur over time. This can lead to a liquid fuel leak into the engine bay.

AFFECTED VEHICLE RANGE

Discovery Sport (L550; Ingenium I4 2.0L Petrol)

Model Year: 2018

VIN: SALCR2RX4JH708388-SALCR2SX4JH748920

Range Rover Evoque (L538; Ingenium I4 2.0L Petrol)

Model Year: 2018

VIN: SALVC2RX1JH255258-SALVP2RX3JH296852

Range Rover Velar (L560; Ingenium I4 2.0L Petrol)

Model Year: 2018

VIN: SALYB2RX9JA700192-SALYM2RX8JA745540

A total of 8,211 vehicles are potentially involved in the USA and Federalized Territories. Go to the Land Rover InfoTrail website for a list of affected unsold (as of 07 February 2018) vehicles.

EFFECT ON VEHICLE OPERATION

Fuel odor may be noticed by the driver and they may also observe liquid fuel if the hood is lifted. Should leaking fuel come into contact with a sufficiently hot surface, there is an increased risk of fire.

SERVICE PROGRAM / REWORK ACTION

Jaguar Land Rover North America, LLC
555 MacArthur Boulevard
Mahwah, NJ 07430

Owners will be notified by mail and instructed to take their vehicle to an authorized retailer who will replace the fuel rail. There will be no charge to owners for this action.

OWNER NOTIFICATION

Owner notification is expected to occur on or before 23 March 2018.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to ensure that the vehicle is affected by Program Code **'N138'** prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners. Customers may continue to drive their vehicles and there is no requirement for retailers to take any action on customer-owned vehicles until the repair is published.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured. [This is currently expected to be available by the week of 12 March 2018.](#)

[If, prior to the publication of a Technical Bulletin, a vehicle is diagnosed with a fuel rail leak, retailers are requested to submit an EPQR attaching a short video showing the exact location of the leak](#)

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.

TECHNICAL Q & A: SAFETY RECALL N138

Main Message: A concern has been identified on certain 2018 Model Year Land Rover Discovery Sport, Range Rover Evoque, and Range Rover Velar vehicles, fitted with the INGENIUM I4 2.0L Petrol engine, for an underhood gasoline fuel leak. Liquid fuel may leak into the engine bay. Fuel odor may be noticed by the driver and they may also observe liquid fuel if the hood is raised.

Q1 Who do I contact if a member of the press contacts me about this recall?

A Please ensure Press enquiries are referred to the Jaguar Land Rover North America Press Office to the attention of:

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Q2 Why is Jaguar Land Rover recalling certain Jaguar vehicles?

A These vehicles are being recalled because this defect, leaking fuel, should it come into contact with a sufficiently hot surface, increases the risk of fire.

Q3 Can you tell me more about what is wrong with the vehicles?

A The brazing of the fuel rail end caps is inconsistent and may not provide the design condition, so not sealing the fuel rail ends. Fuel vapor and liquid fuel leaks can occur over time. This can lead to a liquid fuel leak into the engine bay.

Q4 How would the customer become aware of potentially having this concern?

A Fuel odor may be noticed by the driver and they may also observe liquid fuel if the hood is lifted.

Q5 Does this concern affect vehicle safety?

A Jaguar Land Rover is conducting this as this as a Safety Recall.

Q6 Has Jaguar Land Rover received many complaints?

A Jaguar Land Rover has a number of retailer/authorized repairer reports relating to this matter.

Q7 Have there been any accidents or injuries?

A Jaguar Land Rover is not aware of any accidents or injuries which have been attributed to this issue.

Q8 How was the condition discovered?

A The condition was highlighted through retailer/authorized repairer field reports.

Q9 How long has Jaguar Land Rover known about this problem?

A This issue started to be investigated in late November 2017.

Q10 Is the defect leading you to any concerns regarding the reliability of a system, which is supposed to be designed and engineered for the passengers' safety? What type of measures are you planning to take?

A We have no concerns with the overall reliability of the vehicle. Jaguar Land Rover carefully monitors field data to ensure that any matters relating to safety and compliance are rigorously investigated.

Q11 What has Jaguar Land Rover done in production?

A The component supplier has implemented a 100% parts internal inspection to confirm that brazing is complete as required inside the fuel rail.

Q12 What will an authorized Land Rover retailer do to the vehicles?

A Authorized retailers will replace the fuel rail.

Q13 Which vehicles are affected by this recall in the USA?

A The following Land Rover vehicles are affected: 2018MY Discovery Sport, Range Rover Evoque, and Range Rover Velar manufactured between 26 April 2017 and 28 December 2017.

Q14 Are other Jaguar Land Rover models affected by these actions?

A Yes. This issue also affects the following Jaguar models: 2018MY E-PACE, F-PACE, F-TYPE XE, and XF manufactured between 5 December 2016 and 16 January 2018.

Q15 Are parts available to rework vehicles?

A Yes, the necessary parts will be available for authorized Land Rover retailers to conduct this repair. Expected timing for parts availability and repair publication is 19 March 2018.

Q16 How much will the recall cost Jaguar Land Rover?

A Cost was not a factor in deciding to recall these vehicles.

Q17 How do I know if my Jaguar vehicle is affected?

A All owners of potentially affected vehicles will shortly receive a letter inviting them to contact an authorized Land Rover retailer for the work to be carried out. The date for mailing is on or before 23 March 2018.

For Retailers - all affected vehicles are flagged in DDW against the Program Number '**N138**'.

Q18 How long does it take for the vehicle to be inspected and repaired?

A The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take no longer than one (1) hour. Due to retailer schedules, vehicles may be required for longer.

Q19 Can I continue to drive my Jaguar vehicle safely until it has been recalled?

A Jaguar Land Rover is not recommending customers stop driving their vehicles but should fuel odor be detected or a liquid fuel leak observed, customers should park their vehicle in a safe well ventilated location and contact their retailer.