

- Date: January 30, 2018
- To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager, General Manager & Parts Manager
- From: Audi Customer Protection
- Subject: Safety Recall 69R6 Driver Frontal Airbag Inflator (Takata) Certain 2009-2013 MY Audi Vehicles Equipped with a Takata Driver Frontal Airbag

Safety Recall 69R6 will replace Safety Recall 69N1. Please refer to the attached Campaign Data Sheet and circular posted to Elsa and ServiceNet for additional information.

**Important parts information:** The initial parts allocation will be based on a two (2) week average of repairs performed during the September 2017- August 2017 timeframe <u>or</u> on all back orders from the part numbers below (whichever is greater). After the first week, the weekly allocation will be based on the average 15-day usage by your dealership.

As a reminder, a Special Notice for Safety Recall 69N1 was issued for the part numbers below. These parts **MUST BE RETURNED TO YOUR PDC IMMEDIATLY**. These parts can no longer be used for any repairs.

Safety Recall 69N1 Part Number	Models
8R0 898 201	Audi Q5
8R0 898 201 A	Audi Q5
8F0 898 201	Audi A5 Cabriolet

Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before</u> delivery to consumers.

## **IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

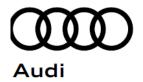
<u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)



## **CAMPAIGN DATA SHEET**

CAMPAIGN TYPE	Safety Recall	
SAGA CODE	69R6	
MARKET(S)	United States and Canada	
AFFECTED VEHICLES	Certain 2009-2013 MY Audi Vehicles Equipped with a Takata Driver Frontal Airbag	
TOPIC	Driver Frontal Airbag Inflator (Takata)	
PROBLEM DESCRIPTION	The driver airbag may explode in a crash with airbag deployment. Sharp metal fragments can hit people and cause serious injury or death. Owners should schedule this recall repair immediately, even if an interim repair was recently done.	
CORRECTIVE ACTION	Replace the driver frontal airbag inflator (final remedy repair).	
CUSTOMER NOTIFICATION DATE	February 2018	
ELSA/OMD Web VISIBILITY DATE	On or about February 01, 2018	
TOTAL AFFECTED VEHICLE COUNT	USA: 97,440 CANADA: 15,553 Check your daily campaign open inventory report or OMD for affected vehicles in your inventory.	
APPROXIMATE REPAIR TIME	Up to 95 TU	
PARTS REQUIRED	SEE CAMPAIGN WORK PROCEDURE	
EXPIRATION DATE	NONE	
ADDITIONAL INFORMATION	IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS	
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	<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.	
	Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.	