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February 2018

**IMPORTANT SAFETY RECALL**  
**This Notice Applies To Your Recreational Vehicle VIN #**  
**NHTSA Recall Campaign # 18V-078**

Name  
Address  
City, State, Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017 Precept Class A motorhomes built on a chassis supplied by Ford.

According to Ford Motor Company, the Hydraulic Electronic Control unit (HECU) in the braking system may have been built without ball plugs in the hydraulic block. This could result in air ingestion or brake fluid leaking during an Electronic Brake Distribution (EBD) or Anti-lock Brake System (ABS) activation. This may cause the following conditions increasing the risk of a crash:

- Air ingestion may result in unexpected, increased brake pedal travel.
- The amount of brake fluid that leaks is dependent on the number and duration of EBD and ABS events that occur. Sufficient loss of brake fluid may result in increased pedal travel and/or increased stopping distance. The brake warning light may illuminate as a result.

Ford will inspect the hydraulic block and replace the HECU if the ball plugs are not present, free of charge (parts and labor). The time needed for this repair is approximately 4 hours.

***Please contact the Ford Motorhome Customer Assistance Center*** toll free at 1-866-906-9811 to obtain the Recall Remedy. Please reference **FORD RECALL 17S41** when speaking to a Ford representative.

If you take your recreational vehicle to the Ford on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact Jayco Customer Service Department at 800-517-9137. If after contacting Ford and Jayco Customer Service, you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety is our most important priority.

Sincerely,  
Jayco Motorized Division