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February 2018

IMPORTANT SAFETY RECALL NHTSA Recall Campaign #18V-078

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017 Precept Class A motorhomes built on a chassis supplied by Ford.

According to Ford Motor Company, the Hydraulic Electronic Control unit (HECU) in the braking system may have been built without ball plugs in the hydraulic block. This could result in air ingestion or brake fluid leaking during an Electronic Brake Distribution (EBD) or Anti-lock Brake System (ABS) activation. This may cause the following conditions increasing the risk of a crash:

- Air ingestion may result in unexpected, increased brake pedal travel.
- The amount of brake fluid that leaks is dependent on the number and duration of EBD and ABS events that occur. Sufficient loss of brake fluid may result in increased pedal travel and/or increased stopping distance. The brake warning light may illuminate as a result.

Ford will inspect the hydraulic block and replace the HECU if the ball plugs are not present, free of charge (parts and labor). The time needed for this repair is approximately 4 hours.

<u>Please contact the Ford Motorhome Customer Assistance Center</u> toll free at 1-866-906-9811 to obtain the Recall Remedy. Please reference FORD RECALL 17S41 when speaking to a Ford representative.

Our records show the following unit is affected by this Recall and must have the recall remedy performed **prior** to leaving your Dealership.

## **UNIT SERIAL NUMBER**

## **Dealer Campaign Responsibility**

## **Federal law** requires that all units in your inventory be repaired prior to delivery to a customer. <u>If you have sold a</u> <u>unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the</u> recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.

If you have any questions, please contact Jayco Customer Service at 800-517-9137 for further instructions.

We certainly regret this inconvenience; however our Customer's safety is our most important priority.

Sincerely, Jayco Motorized Division