



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 8, 2018

Ms. Terri Tobias  
Regulatory Compliance Manager  
Entegra Coach  
903 South Main Street  
P.O. Box 460  
Middlebury, IN 46540

NEF-150MR  
18V-077

**Subject:** Insufficient Air Brake Supply Volume/FMVSS 121

Dear Ms. Tobias:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ENTEGRAS/ASPIRE/2015-2016  
ENTEGRAS/INSIGNIA/2017-2018

**Mfr's Report Date:** January 30, 2018

**NHTSA Campaign Number:** 18V-077

**Components:**

SERVICE BRAKES, AIR:SUPPLY:RESERVOIR

**Potential Number of Units Affected:** 393

**Problem Description:**

Entegra Coach (Entegra) is recalling certain 2015-2016 Aspire and 2017-2018 Insignia motorhomes built on a Spartan chassis. The air brake supply reservoir is less than 12x the combined volume of air for all service brake chambers. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 121, "Air Brake Systems."

**Consequence:**

The undersized air brake supply reservoir may provide an insufficient air supply to properly operate the brakes during repetitive brake applications, reducing braking performance and increasing the risk of a crash.

**Remedy:**

Entegra will notify owners, and Spartan service centers will replace the current air supply reservoir with one that has twice the capacity, free of charge. The recall is expected to begin March 30, 2018. Owners may contact Spartan Chassis at 1-800-543-4277 or Entegra customer service at 1-800-517-9137.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Entegra's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement