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February 2018

IMPORTANT SAFETY RECALL
This Notice Applies to Your Recreational Vehicle xxxx
NHTSA Recall Campaign # 18V-075

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2018 Eagle 333BHOK (EC) travel trailers. The flame on the cook top could invert and go out when the furnace is running. LP gas could continue to flow at the burner when the flame is out. Free flow of LP gas could lead to explosion causing person injury or death and/or property damage.

The Recall Remedy is for a Jayco dealer to remove the stove and add two panels to the stove cabinet to eliminate interference when the furnace is running. The remedy repair is free of charge and will take approximately 1 hour. If you paid to have this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service at 800-283-8267 for further instructions. If you choose to take your vehicle to a non-Jayco dealer, they must contact Jayco prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety and satisfaction with your Jayco travel trailer is important to us.

Sincerely,
Jayco Towable Division