

February 2018

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle xxxx NHTSA Recall Campaign # 18V-075

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2018 Eagle 333BHOK (EC) travel trailers. The flame on the cook top could invert and go out when the furnace is running. LP gas could continue to flow at the burner when the flame is out. Free flow of LP gas could lead to explosion causing person injury or death and/or property damage.

The Recall Remedy is to remove the stove and add two panels to the stove cabinet to eliminate interference when the furnace is running.

Our records show the following unit is affected by this Recall and must have the recall remedy performed <u>prior</u> to leaving your Dealership.

IMPORTANT: If you have already performed this repair under TSB 17-014, Job code 9801366 no further repair is required the Recall Remedy and TSB repair are exactly the same. Please process your claim using the **Recall job code 9901366**. If you have already submitted a claim under the TSB – we will capture that information internally and post toward the Recall Remedy. If you have ordered and received the TSB parts kit 17-014JT but have yet performed the repair under the TSB–<u>Do NOT order another parts kit under the recal</u>. **The Recall Kit and the TSB Kit are exactly the same** – just the part number has changed.

<u>UNIT SERIAL NUMBER</u>

Dealer Campaign Responsibility

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for further instructions.

We certainly regret this inconvenience; however your safety and satisfaction with your Jayco travel trailer is important to us.

Sincerely, Jayco Towable Division