



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 6, 2018

Ms. Terri Tobias
Regulatory Compliance Manager
Jayco, Inc.
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150MR
18V-072

Subject: Trailer Safety Chains may Fail

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JAYCO/EAGLE/2017-2018

Mfr's Report Date: January 29, 2018

NHTSA Campaign Number: 18V-072

Components:

EQUIPMENT

Potential Number of Units Affected: 81

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2017, 2018 Eagle 333BHOK (EC) travel trailers. The safety chains on these vehicles are rated at 11,700 lbs, however the Gross Vehicle Weight Rating (GVWR) is 12,500lbs. In the event of a trailer detachment, the underrated safety chains may fail.

Consequence:

If the safety chains fail in the event of a detachment, the trailer would separate from the tow vehicle, increasing the risk of a crash.

Remedy:

Jayco will notify owners, and dealers will install safety chains that have a GVWR of 16,200lbs, free of charge. The recall is expected to begin February 28, 2018. Owners may contact Jayco customer service at 1-800-283-8267. Jayco's number for this recall is 9901372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Jayco's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement