

*** * ADVANCE TECHNICAL INFORMATION NOTICE * ***

DATE: March 27, 2018
TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, Service Managers, and Parts Managers
RE: Parking Brake Corrosion Safety Recall Campaign
ATIN NO. ATIN-18-SR-002-B

AFFECTED VEHICLES: Certain 2014-2016 Outlander and 2013-2016 Outlander Sport

PURPOSE

A recall campaign will be released today for the parking brake on certain 2014-2016 Outlander built from April 12, 2013 to February 2, 2016 and 2013-2016 Outlander Sport built from July 20, 2012 to July 8, 2016. The Recall Bulletin outlining the repair procedure will be available today on MEDIC and MDL.

Water may enter the rear brake calipers causing the parking brake operating shafts to corrode and possibly bind. If the parking brake operating shaft binds, the parking brake may not engage or disengage fully. If the parking brake does not engage properly, the vehicle may move unexpectedly if it is parked on a slope, increasing the risk of a crash.

There are many different repair scenarios for this campaign. Dealers are requested to follow the appropriate Recall Bulletin workflow to inspect, and if necessary, repair or replace the brake caliper assembly.

Notification letters will be mailed today, March 27, 2018, to owners of affected vehicles, requesting they contact their local Authorized Mitsubishi dealership to schedule an appointment to have this recall performed. Two different letters are being mailed, depending on whether the vehicle is also affected by SR-18-004 "Outlander Sport Windshield Wiper Link" campaign. Sample copies of the letters are included in the Recall Bulletin for your reference.

Some dealers may be force allocated stock of parts necessary to complete this recall using a formula based on the proximity and percentage of applicable registered VINs by ZIP code. Parts shipments will be processed via the 'R' order type and will start shipping along with your scheduled stock order beginning April 2, 2018. Dealers may place additional orders via the MDL. Please refer to Parts Bulletin BR-OU-01-18 for additional information.

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the **Most Recent: Open Campaign List** available under the service section of "e-reports." Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign (C1802Z, C1803R, C1802X, C1803X), please check for and complete any other open campaign. Always obtain the customer's approval before completing a campaign on a customer owned vehicle.

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.