

March 22, 2018

## **IMPORTANT SAFETY RECALL NOTICE**

### **NHTSA Recall 18V-065**

**This Notice applies to your vehicle:**

Dear

#### **Safety Recall Action RA-01-1048 – Install Steering Column Grounds**

#### **REASON FOR THIS RECALL ACTION**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Aston Martin has decided that a defect which relates to motor vehicle safety exists on DB11 models manufactured between June 2016 and November 2017.

On certain DB11 vehicles an electrostatic discharge (ESD), when combined with a damaged steering column control module clock spring and an insufficient grounding of the steering column upper, may lead to an inadvertent deployment of the driver airbag, which can increase the risk of injury and a crash.

We would like to assure you that your vehicle remains safe to drive unless the Airbag / Supplemental Restraint System (SRS) light and warning message are shown in the instrument cluster.

If the Airbag/SRS light and warning message are shown in the instrument cluster, please do not drive the vehicle. Your nearest authorised Aston Martin Dealer or associated assistance provider can help you with support. Qualified Aston Martin Technicians will be able to diagnose your vehicle and determine if the fault is related to this recall.

#### **WHAT WE WILL DO**

We will install a contact bridge and a contact spring that will provide a suitable ground path for the steering column at no cost to you.

## **WHAT YOU SHOULD DO**

**Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair.** They will be able to fully explain why this Recall Action is necessary. Instructions for making this correction have been sent to your dealer. The labour time necessary to complete this service correction is a maximum of 2 hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-866-278-6661.

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have already had your vehicle repaired due to this problem before receipt of this notice, you may be entitled to reimbursement for any out of pocket costs. For further information, please contact Aston Martin Customer Service by calling 1-866-278-6661.

## **IF YOU NO LONGER OWN THE VEHICLE**

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely



Phil Eaglesfield  
General Manager  
Client Services  
Aston Martin Lagonda Limited