

## **OWNER REIMBURSEMENT PLAN**

### **Suzuki Motor of America, Inc.**

If your motorcycle is included in this recall and you have paid for repairs to address the defect that led to this recall, you may be eligible for full or partial reimbursement. This reimbursement plan covers 2017-2018 Suzuki GSX-R1000 motorcycles produced before November 29, 2017.

Please note the following conditions for reimbursement:

- Only repairs made to address the defect that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed. Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts, the Suzuki published flat rate time allowance for the repair, and the labor rate that an authorized Suzuki dealer in the same area would charge for the same repair.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki Motor of America, Inc.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. This includes a proof of ownership, a repair order, and proof of payment for the repair.

To request reimbursement for a previous repair:

- 1) Go to [www.suzukicycles.com](http://www.suzukicycles.com)
- 2) Select **Safety Recalls** at the lower right side of the home page.
- 3) When the page refreshes, select **Recall Notification Letters**.
- 4) Select **2017-2018 GSX-R1000/GSX-R1000R ECM Replacement Reimbursement**.