

SAFETY RECALL CAMPAIGNS 2A76 - 2A81

ECM REPAIR SUPPLEMENT FOR CRATED, UNSOLD UNITS

2017 - 2018 GSX-R1000/A and GSXR1000RA/RZ

- Affected Models:** 2017 - 2018 GSX-R1000/A and GSXR1000RA/RZ
- Reference:** [GS/GSX/GSX-R No. 242 ECM Reprogramming for UNSOLD Units](#)
[GSX-R1000/A Assembly Manual](#), [GSX-R1000R Assembly Manual](#)
- Affected Departments:** Management, Service, Sales, Warranty, Parts, Accessories

Suzuki Motor of America, Inc., wishes to thank those of you who have diligently pursued the safety recall repairs we outlined in Technical Service Bulletin [GS/GSX/GSX-R No. 242](#). In only a matter of weeks, we have received, reprogrammed, and returned more than half of the ECMs from affected unsold units.

We anticipate discontinuing the reprogramming phase of this safety recall by April 30, 2018, so we are providing this Technical Service Bulletin as an additional tool to help you keep your inventory in sellable condition, as well as to expedite our reprogramming efforts.

If your dealership has unsold affected units in your warehouse inventory that are still in the crate and you do not wish to fully assemble the units to perform the recall repair, you may find the following procedure to be helpful.

If you have any questions regarding this procedure, please contact your Technical Service Manager.

Access the ECM in the Crate Unit:

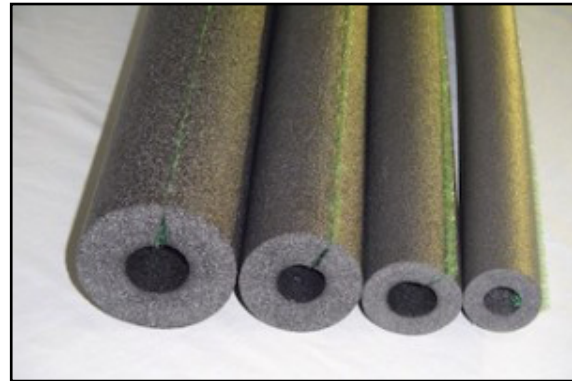
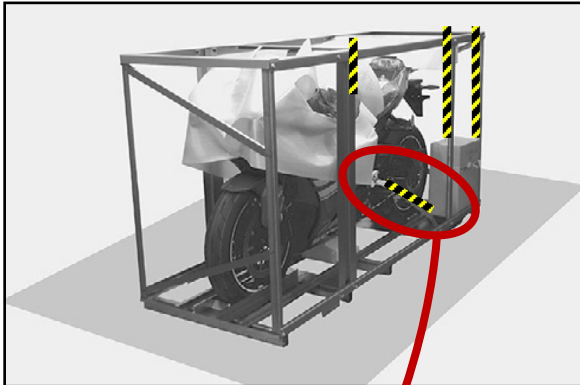
- 1) Peel off the adhesive point of the blue plastic band on the carton covering the crate – do NOT cut the band so you can reuse it later (unless you are equipped to reband the carton).
- 2) Gently lift the carton upward, taking care not to damage or tear it.

NOTE:

- Repair any holes or tears in the carton with packing tape.
- When the repair is complete, be sure the front of the carton faces the same direction as when you removed it.



- 3) Remove the top portion of the metal crate.
- 4) Remove the polystyrene foam.
- 5) Wrap a protective material, such as Styrofoam tubing, on the locations of the metal crate as shown below so you can work safely around the unit.



Sample of Protective Material



- 6) Access the ECM and follow the repair procedure outlined in [GS/GSX/GSX-R No. 242](#).
- 7) When you receive the reprogrammed ECM from Suzuki, install it in the unit.

Cover the Unit:

- 1) Write a large number 4 **on the plastic bag covering the passenger seat** and circle it. **Do NOT write on the seat itself.**
- 2) Remove the protective materials you applied to the metal crate earlier.
- 3) Install the polystyrene foam in the appropriate locations.
- 4) Install the top of the metal crate and torque the bolts to **25 N·m (2.5 kgf-m, 18 lbf-ft)**.



**Write a large number 4
on the plastic covering the passenger seat,
NOT on the seat itself.**

- 5) Install the carton over the metal crate. Be sure to confirm the VIN on the carton matches the VIN on the unit.
- 6) Recrimp the blue plastic band over the carton, or reband it with new banding if your shop is equipped to do so.
- 7) Write a large number 4 on the carton as shown, and circle it.

Write a large number 4 on the carton and circle it.

Confirm the VIN on the carton matches the VIN on the unit.

