OMB Control No.: 2127-0004

Part 573 Safety Recall Report

18V-063

Manufacturer Name: KZRV, L.P.
Submission Date: JAN 19, 2018
NHTSA Recall No.: 18V-063
Manufacturer Recall No.: KZ-2018-01



Manufacturer Information:

Manufacturer Name: KZRV, L.P.

Address: 0985 N 900W

Shipshewana IN 46565

Company phone: 800-768-4016x154/153

Population:

Number of potentially involved: 130 Estimated percentage with defect: 75 %

Vehicle Information:

Vehicle 1: 2017-2018 KZ RV Durango Gold

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: The recall population was identified through the review of Engineering drawings,

Bills of Materials, and Purchasing records. The products in the recall that contain the

defect have sofas that partially block the exit window and/or window handle.

Production Dates: JUL 25, 2016 - NOV 14, 2017

Description of Defect:

Description of the Defect: The rear sofa may prohibit visibility of the rear exit window label and/or the

sofa cushion may restrict access to and operation of the exit window handle.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: An owner may have difficulty locating and operating an exit window in an

emergency situation. This difficulty could result in personal injury in an

emergency situation.

Description of the Cause: The design of the sofa was changed several times without the proper design

review process.

Identification of Any Warning None

that can Occur:

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

12/22/2017- A Durango Gold with Prototype furniture was identified with a potential safety defect. Research was directed to engineering and purchasing. 12/29/2017- research indicated multiple factors i.e. sofa type, window location and roof line all would need to be present for this defect to occur. Multiple floor plans present at our facility were inspected and no further defects were identified. It was determined that further field inspections were necessary. 01/15/2018 Reports of field inspections revealed the potential defect existed in the four Durango Gold floor plans included in the recall.

Description of Remedy:

Description of Remedy Program: A replacement sofa back which is lower in stature will be installed in any

unit identified with the defect.

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition Inventory and production records were checked and all production after

was Corrected in Production: 11/17/2017 did not contain the defect.

Recall Schedule:

Description of Recall Schedule: KZ RV will notify the dealers and owners of the recreational vehicles by

letter. A final copy of the owner letter will be provided to NHTSA, along

with the dealer repair procedures.

Planned Dealer Notification Date: MAR 16, 2018 - MAR 16, 2018

Planned Owner Notification Date: MAR 16, 2018 - MAR 16, 2018

^{*} NR - Not Reported