



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 25, 2018

Mr. John Kobylarz
Automotive Safety Office
Jaguar Land Rover North America, LLC
555 MacArthur Boulevard
Mahwah, NJ 07430

NEF-150JK
18V-052

Subject: Instrument Cluster Will Go Blank

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JAGUAR/F-PACE/2017-2018

Mfr's Report Date: January 12, 2018

NHTSA Campaign Number: 18V-052

Components:

ELECTRICAL SYSTEM: INSTRUMENT PANEL

ELECTRICAL SYSTEM: SOFTWARE

Potential Number of Units Affected: 3,002

Problem Description:

Jaguar Land Rover North America, LLC (Jaguar) is recalling certain 2017-2018 F-Pace vehicles. The Instrument Cluster (IC) may intermittently go blank.

Consequence:

A blank instrument cluster will not show important information like vehicle speed, increasing the risk of a crash.

Remedy:

Jaguar will notify owners, and dealers will update the vehicle software, free of charge. The recall is expected to begin February 23, 2018. Owners may contact Jaguar customer service at 1-800-452-4827. Note: This recall expands the scope of vehicles recalled under 17V-678. Jaguar's number for this recall is H056.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

This recall is for F-PACE vehicles mistakenly omitted from the population of 17V-678. Please confirm that there were not any 2017-2018 Jaguar XF, 2016-2017 Jaguar XJ or 2018 Jaguar XE vehicles similarly omitted.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement