

Part 573 Safety Recall Report

18V-051

Manufacturer Name : Forest River, Inc.**Submission Date :** FEB 08, 2018**NHTSA Recall No. :** 18V-051**Manufacturer Recall No. :** 51-0610**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 1,349

Estimated percentage with defect : 90 %

Vehicle Information :

Vehicle 1 : 2018-2018 Forest River, Inc. Rockwood - RLT24WSROO, RLT8311WS, RLT8311WS-W, RLT8312SS, RLT8326BHS, RLT8326BHS-W, RLT8327SS, RLT8327SS-W, RLT8328BS, RLT8328BS-W, RLT8329SS, RLT8329SS-W

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On January 5, 2018 Forest River's Office of Corporate Compliance received a recall notice from Lippert Components containing the Forest River purchase order records affected under Lippert Components' Recall Number 17E074.

Production Dates : JUN 12, 2017 - JUL 31, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2018-2018 Forest River, Inc. Flagstaff - FLT831BHDS, FLT831BHDS-W, FLT832BHIKWS, FLT832BHIKWS-W, FLT832IKBS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On January 5, 2018 Forest River's Office of Corporate Compliance received a recall notice from Lippert Components containing the Forest River purchase order records affected under Lippert Components' Recall Number 17E074.

Production Dates : JUL 11, 2017 - SEP 11, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2018-2018 Forest River, Inc. Coachmen - Freedom Express - FET310BHDS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On January 5, 2018 Forest River's Office of Corporate Compliance received a recall notice from Lippert Components containing the Forest River purchase order records

affected under Lippert Components' Recall Number 17E074.

Production Dates : JUN 01, 2017 - JUN 01, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2017-2018 Forest River, Inc. Palomino - 147X, PAT147X, PAT147X-W, W147X, 163X, PAT163X, PAT163X-W, W-163X, PAT185X, 190X, PAT190X, PAT190X-W, W190X, 201SS, PAT201SS, PAT201SS-W, W201SS, 202RB, PAT202RB, PAT202RB-W, W202RB, PAT205SS, PAT205SS-W, 211BH, PAT211BH, PAT211BH-W, W211BH

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On January 5, 2018 Forest River's Office of Corporate Compliance received a recall notice from Lippert Components containing the Forest River purchase order records affected under Lippert Components' Recall Number 17E074.

Production Dates : JAN 10, 2017 - JAN 05, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2017-2018 Forest River, Inc. Palomino - PAT213X, PAT220DSFB, PAT220DSFB-W, 240BHS, PAT240BHS, PAT240BHS-W, W240BHS, 251RBSS, PAT251RBSS, PAT251RBSS-W, W251RBSS, PAT267BHSK, PAT267BHSK-W, PAT268BHSK, PAT269BHDSK, PAT269BHDSK-W, 280RLSS, PAT280RLSS, PAT280RLSS-W, 292QBSK, PAT292QBSK

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On January 5, 2018 Forest River's Office of Corporate Compliance received a recall notice from Lippert Components containing the Forest River purchase order records affected under Lippert Components' Recall Number 17E074.

Production Dates : JAN 10, 2017 - JAN 05, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 6 : 2017-2018 Forest River, Inc. Palomino - PAT292QBSK-W, 304RKDS, PAT304RKDS-W, 312TSQBK, PAT312TSQBK, 316RLTS, PAT316RLTS, PAT316RLTS-W, W316RLTS, 317BHSK, PAT317BHSK

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On January 5, 2018 Forest River's Office of Corporate Compliance received a recall notice from Lippert Components containing the Forest River purchase order records affected under Lippert Components' Recall Number 17E074.

Production Dates : JAN 10, 2017 - JAN 05, 2018

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 7 : 2017-2018 Forest River, Inc. XLR ToyHauler

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On January 5, 2018 Forest River's Office of Corporate Compliance received a recall notice from Lippert Components containing the Forest River purchase order records affected under Lippert Components' Recall Number 17E074.

Production Dates : JAN 06, 2017 - JUN 26, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 8 : 2017-2018 Forest River, Inc. Coachmen Viking

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : On January 5, 2018 Forest River's Office of Corporate Compliance received a recall notice from Lippert Components containing the Forest River purchase order records affected under Lippert Components' Recall Number 17E074.

Production Dates : NOV 11, 2016 - JUN 22, 2017

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : According to the recall notice provided by Lippert Components; "Cracking or separation of the laminated plastic touch pad on top of the electronic tongue jack."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to the recall notice provided by Lippert Components; "In the event the laminated plastic touch pad cracks or separates there is a possibility of water intrusion which could affect the electronics, and in rare circumstances cause the tongue jack to automatically retract or extend."

Description of the Cause : According to the recall notice provided by Lippert Components; "Touch pad or button screen could crack or delaminate which could result in water intrusion to the electronics."

Identification of Any Warning that can Occur : According to the recall notice provided by Lippert Components; "Bubbling, discoloration, fogging or cracking of the plastic switch overlay."

Supplier Identification :

Component Manufacturer

Name : Lippert Components, Inc.

Address : PO Box 2888
Elkhart INDIANA 46515
Country : United States

Chronology :

On January 5, 2018 Forest River's Office of Corporate Compliance ("OCC") received a recall notice from Lippert Components containing the Forest River purchase order records affected under Lippert Components' Recall Number 17E074. OCC began an investigation the same day to identify the affected vehicles.

On December 11, 2017, Forest River's Corporate Committee was informed of the recall.

Description of Remedy :

Description of Remedy Program : Lippert Components and Forest River will work in collaboration to provide the remedy Smart Jack, free of charge and labor to any Forest River Dealer and Owner. A dealer must complete the remedy of this recall.

What is the Lippert Components Customer Service Phone Number?
(574) 538-4514 or recall@lci1.com

What is the Forest River Customer Service Phone Number?

Rockwood - (574) 642-5164
Flagstaff - (574) 642-5164
XLR Toyhauler - (574) 642-0432
Viking - (269) 467-4600
Freedom Express - (574) 825-8205
Palomino - (269) 432-3246

How Remedy Component Differs from Recalled Component : According to the recall notice provided by Lippert Components; "The replacement component contains a fully potted circuit board which provides a waterproof system."

Identify How/When Recall Condition was Corrected in Production : According to the recall notice provided by Lippert Components; "The version with the described issue ceased being produced by our component manufacturer on 07-17-2017 and was replaced with an updated version containing the required updates."

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out

as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 09, 2018 - MAR 09, 2018

Planned Owner Notification Date : MAR 09, 2018 - MAR 09, 2018

* NR - Not Reported