



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 1, 2018

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-150MR
18V-051

Subject: Power Tongue Jack may Operate Unintentionally

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACHMEN/FREEDOM EXPRESS/2018
COACHMEN/VIKING/2017-2018
FOREST RIVER/FLAGSTAFF/2018
FOREST RIVER/PALOMINO/2017-2018
FOREST RIVER/ROCKWOOD/2018
FOREST RIVER/XLR/2017-2018

Mfr's Report Date: January 12, 2018

NHTSA Campaign Number: 18V-051

Components:

EQUIPMENT:ELECTRICAL:JACK

Potential Number of Units Affected: 1,077

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2018 Rockwood and Flagstaff, and Coachmen Freedom Express recreational trailers and 2017-2018 Palomino and XLR ToyHauler and Coachmen Viking recreational trailers equipped with a Smart-Jack model power tongue jack. The laminated plastic touch pad on the jack may crack or separate allowing water to enter, potentially causing the jack to operate unintentionally.

Consequence:

If the tongue jack retracts or extends unexpectedly, there could be an increased risk of a crash or injury.

Remedy:

Forest River will notify owners, and a Forest River or a Lippert dealer will replace the power tongue jack, free of charge. The recall is expected to begin March 9, 2018. Rockwood and Flagstaff Owners may contact Forest River customer service at 1-574-642-5164; XLR ToyHauler owners can call 1-574-642-0432; Viking owners can call 1-269-467-4600; Freedom Express owners can call 1-574-825-8205; Palomino owners can call 1-269-432-3246. Lippert Customer service can be reached at 1-574-538-4514 or by email at recall@lci1.com. Forest River's number for this recall is 51-0610.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement