



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 1, 2018

Mr. Don Chomic  
Director, Product Safety  
Pierce Manufacturing  
2600 American Drive  
PO Box 2017  
Appleton, WI 549122017

NEF-150MR  
18V-050

**Subject:** Water Pressure Relief valve may Open

Dear Mr. Chomic:

This letter serves to acknowledge Pierce Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PIERCE/ARROW XT/2015-2016  
PIERCE/COMMERCIAL/2015-2016  
PIERCE/ENFORCER/2015-2016  
PIERCE/QUANTUM/2015-2016  
PIERCE/SABER/2015-2016  
PIERCE/VELOCITY/2015-2016

**Mfr's Report Date:** January 11, 2018

**NHTSA Campaign Number:** 18V-050

**Components:**

EQUIPMENT

**Potential Number of Units Affected:** 123

**Problem Description:**

Pierce Manufacturing (Pierce) is recalling certain 2015-2016 Arrow XT, Enforcer, Quantum, Saber, Velocity, and Commercial emergency vehicles equipped with Hale pressure relief valves in the water pumps used for fire fighting. Rings securing the valves may corrode over time after exposure to water, causing the ring to fail and the pressure relief valve to open, reducing the water pressure available for fire fighting.

**Consequence:**

A reduction in water pressure may hinder fire fighting efforts, increasing the risk of injury.

**Remedy:**

Pierce has notified owners, and dealers will install a remedy kit, free of charge. The recall began on January 26, 2018. Owners may contact Pierce customer service at 1-888-974-3723 or Hale Products at 1-800-533-3569. Pierce's number for this recall is 74B287.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement