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## **New Safety Recall Advanced Communication – U01**

FCA US LLC (FCA US) has announced a safety recall on certain 2017 model year (RU) Chrysler Pacifica vehicles equipped with a 3.6L engine, without Engine Stop/Start (Sales Code ERF) and with Engine Stop/Start (Sales Code ERC).

VINs identified as being involved in this campaign are currently live and searchable.  
**Stop sale is in effect for the above-identified vehicles.**

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

### **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles may experience an engine stall without prior warning, without lighting a Malfunction Indicator Lamp (MIL) and without setting any Diagnostic Trouble Code (DTC). In the majority of cases the stalling occurs at low speed, while decelerating, while at idle or while negotiating a turn. Engine stalling results in a loss of motive power, which can cause vehicle crash without prior warning.

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall to reprogram the Powertrain Control Module (PCM) with new software. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2<sup>nd</sup> Quarter of 2018.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations  
FCA US LLC