



MERCEDES-BENZ USA, LLC
 303 Perimeter Center North, Suite 202
 Atlanta, GA, 30346
 Phone: (770) 705-0600
 Fax: (770) 705-0117
 MBUSA.com



Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Takata Recall Campaign Priority Group (PG) UPDATE PG4 MY08-09 (W204) C-Class Zone A PG5 Various Models/MY's	DATE: July 9, 2018

IMPORTANT RECALL INFORMATION UPDATE

On Friday June 22, 2018, MBUSA launched 49,287 vehicles under Recall Campaign 2018060011 for Priority Group 5 as required. Please be advised, however, that we do not yet have sufficient quantities of replacement airbags to launch the recall for the remainder of the PG4 C-Class (W204) vehicles in Zone A as well as for several PG5 models. Accordingly, MBUSA has filed an extension request with the National Highway Traffic Safety Administration for those models.

The table on the following page reflects both the revised anticipated launch dates as well as the current replacement airbag production schedules. We continue to work closely with airbag manufacturers to increase availability and optimize launch schedules, and will continue to provide updated information as it becomes available.

Part Availability Look-up Tool

Customers actively following part availability for their vehicle(s) may raise questions about the revised schedule. The Part Availability Look-up Tool on www.mbusa.com/recall has been updated to reflect the launch dates shown in the table below. Please note, however, that for certain models identified with (**), the tool currently displays the month at the end of the quarter which differs from the table. This is due to a programming issue in the tool which is being corrected.

The table below reflects the most accurate information, and should be used as a reference until the Look-up Tool is corrected in the event a customer has a question. When final remedy parts are available, customer letters will be issued according to the target dates in the attached table.

Please refer all customer inquiries to the Customer Assistance Center at 877-496-3691





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PG4					
Platform	Model	Position	Model Years	Volumes	Launch
204	C-Class**	DAB/PAB	2008-2009 (HAH)	41,356	by July 31, 2018
204	C-Class**	DAB/PAB	2008-2009 (remainder Zone A)	54,784	by August 31, 2018
PG5					
Platform	Model	Position	Model Years (Zone A unless otherwise noted)	Volumes	Launch
171/203	C-Class/SLK	DAB	2005-2007/ 2007-2008 (Non-A)	23,270	Launched in June 2018 (no extension requested)
164/251	ML-/GL-/R-Class** (black module)	DAB	2009 (Non-A)	7,563	partially launched in June 2018
164/251	ML-/GL-/R-Class** (black module)	DAB	2010	18,454	partially launched in June 2018
164/251	ML-/GL-/R-Class** (All other Modules)	DAB	2009 (Non-A)	5,963	balance by October 31, 2018 (partial launch in June 2018)
204	C-Class**	DAB/PAB	2008-2009 (Non-A)	42,602	by October 31, 2018
X204	GLK-Class**	DAB/PAB	2010	21,284	by October 31, 2018
212	E-Class**	DAB	2010	12,374	by October 31, 2018
207	E-Class Coupe/Cabriolet**	DAB/PAB	2010	7,294	by October 31, 2018
164/251	ML-/GL-/R-Class (All other Modules)	DAB	2010	14,152	balance by December 31, 2018 (partial launch in June 2018)
204	C-Class	DAB/PAB	2010	40,692	by December 31, 2018
X204	GLK-Class	DAB/PAB	2011	13,597	by December 31, 2018
212	E-Class	DAB	2011	10,450	by December 31, 2018
207	E-Class Coupe/Cabriolet	DAB/PAB	2011	11,854	by December 31, 2018
164	ML-/GL-Class	DAB	2011	40,231	by March 30, 2019
251	R-Class	DAB	2011	1,829	by March 30, 2019
204	C-Class	DAB/PAB	2011	44,249	by March 30, 2019
X204	GLK-Class	DAB/PAB	2012	17,477	by March 30, 2019
164	ML-/GL-Class	DAB	2012	17,653	by March 30, 2019
251	R-Class	DAB	2012	1,084	by March 30, 2019
197	SLS-Class Coupe/Roadster	DAB/PAB	2011-2015	2,274	by March 30, 2019

