#### INTERACTIVE NETWORK

#### Next Unread Message

## **View Message**

Sent on	01	10	2018	Expires on	03	27	2018	
From	Brad Ortloff, Manager of Auto Campaigns and Recalls							
Subject	Stop Sale/Safety Recall: 2009-2013 Multi-model Honda Passenger's Airbag Inflator							

DATE: January 10, 2018

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Stop Sale/Safety Recall: 2009-2013 Multi-model Honda Passenger's Airbag Inflator

## Background

In accordance with the five-phased recall of Takata non-desiccated airbag inflators established by NHTSA in May 2016, Takata recently issued several Defect Information Reports (DIR). Based on these DIRs, on January 9, 2018, American Honda notified NHTSA of a stop sale and safety recall for specific model year 2009-2013 multi-model Honda vehicles. This recall is due to passenger's airbag inflators that could potentially rupture in a crash due to prolonged temperature cycling and environmental moisture. Used units in dealer inventory must be repaired per service bulletin:

- 18-002, Safety Recall: Takata Front Passenger's Airbag Inflator (Phase 3) or
- 18-003, Safety Recall: Front Passenger's Airbag Inflator May Be Over-Pressurized (Phase 3)

Note: Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure.

# Please visit <u>https://tinyurl.com/ydbbhuyk</u> to view a special message from Bruce Smith, Senior Vice President of Parts, Service & Technical Operations.

## Affected Models

2009-2012 Accord, 2010-2013 Accord Crosstour, 2009-2011 Civic, 2009-2011 CR-V, 2009-2011 Element, 2009-2013 Fit, 2013 Fit EV, 2010-2013 Insight, 2009-2013 Pilot, and 2009-2013 Ridgeline

## **Campaign Information**

In accordance with the five-phased recall of Takata non-desiccated airbag inflators established by NHTSA in May 2016, Takata recently issued several Defect Information Reports (DIR) identifying the inflators included in phase 3 of NHTSA's schedule. Refer to the attached document outlining NHTSA's overall plan (click <u>here</u>).

## **Repair Information**

Vehicles affected by service bulletin 18-002 or 18-003 require removal and replacement of the front passenger's airbag inflator.

## Parts Information

Parts to support the repair of vehicles affected by this phase of the recall are available through our normal airbag inflator processes. Note that no new part numbers have been added through this action; service bulletins 18-002 and 18-003 reference inflators already available under previous actions.

## Warranty Information

Warranty information is detailed in service bulletins 18-002 and 18-003.

# **Customer Notification**

American Honda expects to complete initial customer notification by March 2018.

For more information about these inflator recalls, go to <u>www.safercar.gov</u> and use keyword TAKATA.

As always, be sure to check VIN Status inquiry to determine eligibility for any open campaigns.