





# IMPORTANT SAFETY RECALL



**Driver Air Bag Inflator Replacement - Safety Recall 2218A**National Highway Traffic Safety Administration (NHTSA) Campaign No. 18V-038

### **AND**

Passenger Air Bag Inflator Replacement - Safety Recall 2318A
National Highway Traffic Safety Administration (NHTSA) Campaign No. 18V-039

November 2018

Dear Mazda Owner:

This notice applies to your vehicle: VIN

# DO NOT DRIVE YOUR VEHICLE THESE AIRBAGS COULD KILL YOU

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2006 B-Series Trucks. If you are a recipient of this notice, your vehicle is included in this recall. According to our records, as of November 19, 2018 your vehicle has not had these two urgent safety recall repairs completed.

#### What is the problem?

The driver side airbag inflator in your vehicle may be part of a specific population of inflators that pose a higher risk of **explosion** in the event of a crash that causes an air bag deployment. Two inflators built by Takata during the same timeframe as the driver side air bag inflator in your vehicle have **exploded causing fatal injuries**.

An inflator <u>explosion</u> could result in <u>sharp</u> metal fragments striking the driver or other vehicle occupants, resulting in <u>SERIOUS INJURY OR DEATH</u>.

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This letter is a re-notification of the owner letter sent in February and in June earlier this year in which your vehicle was subject to Driver Air Bag Inflator Replacement Safety Recall 2218A and Passenger Air Bag Inflator Replacement Safety Recall 2318A. Due to new test data showing a far higher risk of explosions than for other recalled Takata air bags, your vehicle has been moved to the "Do Not Drive" Recalls 2218A and 2318A. Parts are available to complete this repair immediately.

#### What will Mazda do?

<u>Parts are available to repair your vehicle.</u> Though the urgency of this letter is targeted for driver side frontal air bag inflators, Mazda has determined that a safety defect also exists on the passenger side frontal air bag inflator. Your Mazda dealer is authorized to replace both the driver and passenger frontal air bag inflators <u>FREE OF CHARGE</u>. These are permanent repairs for both the driver and passenger frontal air bag inflators on your vehicle.

Mazda will also provide alternate transportation, if needed, under this recall program. Please contact an authorized Mazda dealer to further discuss and accommodate your needs.

IMPORTANT: The air bag inflators in your vehicle must be replaced even if they were previously replaced under any other recall.

#### What should you do?

Do not drive your vehicle until this repair has been completed. Immediately contact any authorized Mazda dealer to schedule an appointment for both Recalls 2218A and 2318A. Your Mazda dealer will send a free tow truck to transport your vehicle to the dealer for repairs. If required, the dealer can also deliver your car back to you after repair at no charge. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

If you no longer own this vehicle, please call us immediately at (800) 222-5500, option #6 so that we can track down the current owner. If you have any information on who you sold or transferred the vehicle to, we need to speak with you to help us locate the new owner. Your call to us could save their life.

#### How long will it take?

It will take approximately two hours to complete the repair; however, your Mazda dealer may need your vehicle for a longer period of time.

#### Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site <a href="www.MazdaRecallInfo.com">www.MazdaRecallInfo.com</a>, or call our Customer Experience Center at (800) 222-5500, option #4.

#### Moved?

If you have moved, please complete the enclosed prepaid Information Change Card (no envelope required) as soon as possible. This enables us to update our records.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

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## Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="https://www.safercar.gov">http://www.safercar.gov</a>.

As a reminder, you can always go to <a href="www.MazdaRecallInfo.com">www.MazdaRecallInfo.com</a> and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may have caused and assure you of our commitment, together with your Mazda dealer, to provide the highest level of service and support.

NHTSA's Takata Recall Information Website: https://www.nhtsa.gov/equipment/takata-recall-spotlight

NHTSA's Second Public Plea to Mazda B-Series Truck Owners <a href="https://www.nhtsa.gov/press-releases/low-completion-rates-do-not-drive-warning">https://www.nhtsa.gov/press-releases/low-completion-rates-do-not-drive-warning</a>

Sincerely,

#### **Mazda North American Operations**

**Protect What Is Important To You.** 

Para información en español, visite <u>www.MazdaSeguridad.com</u> o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.