



MAZDA DEALER EMAIL

May 9, 2018

Attention: Mazda General Managers, Parts and Service Managers

Subject: ***** Updated *** Takata Recall Parts Availability Reminder**

The Takata Action Team continues to deploy numerous outreach efforts (e.g. live calls, mailers, emails, text messages) to Mazda owners affected by the Takata recall. Our outreach efforts are exclusively focused on Takata recalls that have parts available with a consistent, serious message that owners MUST have their vehicle repaired. All too often, when calling to schedule a repair, owners are told that parts are not available. This is troublesome, particularly so in the case of High Risk B-Series owners as they are notified by Mazda that they should NOT be driving their B-Series vehicle.

To ensure every possible repair is completed and up-to-date parts information is conveyed to our owners, we are providing this communication that outlines parts availability for Takata recalls by Model, Model Year, and Driver / Passenger Air Bag inflator. Please review the most up-to-date chart below.

Mazda6 (Final Repair)

Model Year	Driver Air Bag Inflator	Passenger Air Bag Inflator
2003	Yes	Yes
2004	Yes	Yes
2005	Yes	Yes
2006	Yes	Yes
2007	Yes	Yes
2008	Yes	Yes
2009	Not Affected	Yes
2010	Not Affected	Yes, in Zones <u>A & B</u>
2011	Not Affected	Yes, in Zone <u>A</u>
2012	Not Affected	Yes, in Zone <u>A</u>
2013	Not Affected	Yes, in Zone <u>A</u>

MAZDASPEED6 (Final Repair)

Model Year	Driver Air Bag Inflator	Passenger Air Bag Inflator
2006	Yes	Yes
2007	Yes	Yes

RX-8 (Final Repair)

Model Year	Driver Air Bag Inflator	Passenger Air Bag Inflator
2003	Yes	Yes
2004	Yes	Yes
2005	Yes	Yes
2006	Yes	Yes
2007	Yes	Yes
2008	Yes	Yes
2009	Not Affected	Yes
2010	Not Affected	Yes, in Zones <u>A & B</u>
2011	Not Affected	Yes, in Zone <u>A</u>

MPV (Final Repair)

Model Year	Driver Air Bag Inflator	Passenger Air Bag Inflator
2004	Not Affected	Yes
2005	Not Affected	Yes
2006	Not Affected	Yes

CX-9 (Permanent Remedy)

Model Year	Driver Air Bag Inflator	Passenger Air Bag Inflator
2007	Not Affected	Yes
2008	Not Affected	Yes
2009	Not Affected	Yes
2010	Not Affected	Yes, in Zones <u>A & B</u>
2011	Not Affected	Yes, in Zone <u>A</u>
2012	Not Affected	Yes, in Zone <u>A</u>
2013	Not Affected	Yes, in Zone <u>A</u>

CX-7 (Permanent Remedy)

Model Year	Driver Air Bag Inflator	Passenger Air Bag Inflator
2007	Not Affected	Yes
2008	Not Affected	Yes
2009	Not Affected	Yes
2010	Not Affected	Yes, in Zones <u>A & B</u>
2011	Not Affected	Yes, in Zone <u>A</u>
2012	Not Affected	Yes, in Zone <u>A</u>

B-Series Truck (Permanent Remedy)

Model Year	Driver Air Bag Inflator	Passenger Air Bag Inflator
2004	Yes, in Zone <u>A</u>	Yes, in Zone <u>A</u>
2005	Yes, in Zone <u>A</u>	Yes, in Zone <u>A</u>
2006	Yes, in Zone <u>A</u>	Yes, in Zone <u>A</u>
2007	Not Affected	Parts Available Spring 2018
2008	Not Affected	Parts Available Spring 2018
2009	Not Affected	Parts Available Spring 2018

Note: The small subset of VINs for 2006 B-Series that make up recalls 2218A & 2318A are open in all Zones and eMDCS should be checked to verify that status.

Reminder AND Best Practice - Always check every VIN that comes to your dealership for service (even if it is there for something as simple as a quick lube or oil change) in eMDCS for any open recalls. You may find you are a Zone B or C dealership based on location and a Zone A registered vehicle is visiting or has relocated into your area. Never assume a VINs involvement in a particular Zone and always run an eMDCS VIN inquiry.

We appreciate your efforts to support increasing Takata Recall Completions. For detailed Takata recall information, please visit MXConnect; Service Tab; Business Applications - Mazda Global Service Support (MGSS); click on Takata Air Bag Recall red box to open a simple to use and follow Takata recall overall summary. This file shows all the Takata recalls, recall status (i.e. Open, Closed, Prelim, transitioned), affected vehicle(s) and model years, affected Zones, Parts status, etc. Additionally, if you have specific Takata parts related questions, please contact your regional office team or Dealer Assistance Group (DAG) at (888) 832-8477, Option 2. For technical assistance, contact Technical Assistance Hotline at (888) 832-8477, Option 3.

Because Driving Matters, Safety Matters. Your safety is important to Mazda.

Takata Action Team

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