MAZDA DEALER EMAIL



June 14, 2018

Attention: All Mazda Dealership General Managers, Service Managers, and Parts Managers

Subject: Announcement of Parts Available for Safety Recall 2118A Takata Passenger Frontal Air Bag Inflator (Permanent Remedy Repair) for all 2007-2009 B-Series Trucks in all Zones

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in vehicles equipped with a certain type of passenger frontal air bag inflator, and to conduct a recall campaign on all 2007-2009 B-Series trucks.

On June 15, 2018, Mazda will be opening as Parts Available Recall 2118A for all 2007-2009 B-Series truck owners. As advised in our dealer communication sent last week, this campaign is a migration of Safety Recalls 9616F, 0817A and includes all vehicles in the existing Safety Recall 2118A - Passenger Air Bag Inflator Replacement, based on NHTSA's schedule requirements. In order to facilitate this launch, we will be combining Recalls 9616F and 0817A into the existing population of 2118A. Beginning June 14, 2018, interim repair claims for Recalls 9616F and 0817A will no longer be accepted, as they are now closed and eliminated from eMDCS due to the migration to Recall 2118A.

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the passenger frontal air bag inflator housing to rupture and deploy abnormally in the event of a crash necessitating deployment of the passenger frontal air bag. An inflator rupture could result in metal fragments striking the front passenger or other vehicle occupants, resulting in serious injury or death.

Beginning June 15, 2018, parts will be available to order via the Restricted Parts Web Ordering Screen on MXConnect Parts screen.

Customers affected by this recall will be notified by first class mail beginning **June 15**, **2018**. Letters will be sent to all 4,533 customers, and they will be advised **parts are currently available**.

Important Safety Notice: The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Owner Letter are available on MGSS (Mazda Global Service Support) website via MXConnect. Parts and Warranty Information and Repair Procedure will be posted when parts are available.

- 2. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
- 3. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
- 4. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this recall campaign are greatly appreciated.

Safety Matters. Your Safety is Important to Mazda.

Sincerely,

Akira Ikemoto

Director, Technical Services Division Mazda North American Operations

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