

TAKATA PASSENGER FRONT AIRBAG RECALLS NHTSA TARGETS 100% RECALL COMPLETION



Every affected Takata VIN is eligible for repair now

- 56% of all open, affected VINs have been repaired.
- Recall repair completion rates are in line with NHTSA targets for 3 of the 5 open priority groups.
- Phase 3 and 4 recalls launched in 2018 (P083, P084 and J071, J072) – customer notification mailings are due later in 2018 in accordance with NHTSA priority group timing
- Jaguar Land Rover May 2018 Outreach:
 - May 30th – E-mail blast to affected owners of non-complete VINs from all open priority groups
 - Retailer VIN lists based on customer location and CRM RO data are available through your AMM / RTM. All retailers are encouraged to participate.

Submit any outstanding Takata claims for payment.

- Ensure used vehicles in inventory are repaired.

Takata Airbag Return Shipping Process:

- Takata will exit bankruptcy in the near future, leading to the following:
 - NHTSA's Takata Airbag Preservation Order will be amended or lifted.
 - Affected OEMs will be responsible for Takata airbag pickup, warehousing, and recycling.
- As a result, the current Takata return shipping process is likely to change.
- Further shipping updates will be provided once Takata has exited bankruptcy and JLR has selected a vendor to handle the process.
- Timing of these changes will be communicated by bulletin when known.
- **ACTION - Schedule a Takata airbag return now before the process changes.**