

TAKATA PASSENGER FRONT AIRBAG RECALLS NHTSA TARGETS 100% RECALL COMPLETION



- 58% of all open, affected VINs have been repaired.
- Recall repair completion rates are in line with NHTSA targets for 3 of the 5 open priority groups.
- Phase 3 recalls (J071 and P083) final customer notification letters will be sent out during June 2018, in accordance with NHTSA priority group timing.
- Phase 4 recalls (J072 and P084) final customer notification mailings will now be pulled forward to summer 2018 (previously late 2018 / early 2019).
- Every affected Takata VIN is eligible for repair now.
- Jaguar Land Rover June Outreach:
 - June 29th – Postcard mailing to affected owners of non-complete VINs from all open priority groups
 - Retailer VIN lists based on customer location and CRM RO data are available through your AMM / RTM. All retailers are encouraged to participate.
- Ensure used vehicles in inventory are repaired.

- Takata Airbag Return Shipping Process:
 - Takata will exit bankruptcy in the near future, causing the following to happen:
 - NHTSA's Takata Airbag Preservation Order will be amended or lifted.
 - Affected OEMs will be responsible for Takata airbag pickup, warehousing, and recycling.
 - As a result, the current Takata return shipping process may change.
 - Further shipping updates will be provided once Takata has exited bankruptcy and JLR has selected a vendor to handle the process.
 - No official date has been provided for when these changes will take place.
- Schedule a Takata airbag return now before the process changes.