

TAKATA AIRBAG RECALLS

questions to recallq@jaguarlandrover.com



Concern	Details and Status
All Takata Recall Owners Have Been Contacted as of July 1, 2018	As of July 1, 2018, ALL JLR Takata Recalls have been launched in the US and Canada. All retailers will see an increase in airbag appointments in the next few weeks. All campaigns are open. Customers can check their VIN at airbagrecall.com
Customers and retailers are not taking this recall seriously	This is an extremely urgent recall, as the potential injuries are life threatening. Honda has published videos and photos showing the injuries a driver received from a defective Takata airbag. Photo at right.
Customer Lives Too Far From Retailer	We will work to transport or reimburse customers as needed to repair this airbag
Vehicles in Inventory are not being repaired	Several hundred vehicles are listed in JLR retailer inventory as not being repaired. NHTSA can post \$21,000 fine PER A VEHICLE for Airbags which are not repaired. Retailers are required to complete this recall.
Some Recall Data Does Not Appear in BBSS	Always check vehicles for open recalls in DDW. Older cars such as the 2007-2012 Range Rover have dual VINs. The North American VIN may not appear in BBSS.



Photo Credit: American Honda Motor Co. Inc.