

U.S. Department of Transportation

National Highway Traffic Safety Administration

January 17, 2018

Mr. John Frooshani Safety Activities Manager, Government Relations Subaru of America, Inc. Subaru Plaza P.O. Box 6000 Cherry Hill, NJ 08034-6000

Subject: Passenger Frontal Air Bag Inflator May Explode

Dear Mr. Frooshani:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUBARU/FORESTER/2009-2013 SUBARU/IMPREZA/2009-2011 SUBARU/LEGACY/2009-2013 SUBARU/OUTBACK/2009-2013 SUBARU/TRIBECA/2009-2013 SUBARU/WRX/2009-2013

Mfr's Report Date: January 9, 2018

NHTSA Campaign Number: 18V-012

Components:

AIR BAGS:PASSENGER SIDE FRONTAL

Potential Number of Units Affected: 64,179

Problem Description:

Subaru of America, Inc. (Subaru) is recalling certain 2009-2013 Legacy, Forester, Tribeca, WRX and Outback vehicles, and 2009-2011 Impreza vehicles sold, or ever registered, in the states of Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, the Northern Mariana Islands (Saipan), and the U.S. Virgin Islands.

These vehicles are equipped with certain air bag inflators assembled as part of the passenger frontal air bag modules used as original equipment or replacement equipment. In the event of a crash necessitating deployment of the passenger frontal air bag, these inflators may explode due to propellant degradation occurring after long-term exposure to absolute humidity and temperature cycling.

Consequence:

An explosion of an inflator within the passenger frontal air bag module may result in sharp metal fragments striking the front seat passenger, driver or other occupants resulting in serious injury or death.



NEF-150JK 18V-012

1200 New Jersey Avenue SE Washington, DC 20590

Remedy:

Subaru will notify owners, and dealers will replace the front passenger air bag inflator, free of charge. The recall is expected to begin February 9, 2018. Owners may contact Subaru customer service at 1-800-782-2783. Subaru's number for this recall is TKA-18.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

