

# Part 573 Safety Recall Report

# 18V-003

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** JAN 03, 2018

**NHTSA Recall No. :** 18V-003

**Manufacturer Recall No. :** 35-0608



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 3

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2018-2018 Forest River, Inc. GLAVAL BUS – GLAVAL LEGACY

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** On December 22, 2017 Forest River's Office of Corporate Compliance received a recall notice from Daimler Trucks North America ("DTNA") containing the VINs affected under the DTNA Recall Number 17V759 and 17V760. On January 2, 2018, OCC was able to identify that recall 17V760 did not apply since the Glaval Division does not manufacture School Buses.

**Production Dates :** NOV 29, 2017 - DEC 12, 2017

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** According to the recall notice provided by DTNA; "On certain vehicles, insufficiently torqued fasteners may not provide adequate clamping force between the brake caliper and brake anchor plate"

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** According to the recall notice provided by DTNA; "Potentially resulting in reduced brake effectiveness, increasing the risk of a vehicle crash."

**Description of the Cause :** N/A

**Identification of Any Warning that can Occur :** N/A

## Supplier Identification :

### Component Manufacturer

Name : DAIMLER TRUCKS NORTH AMERICA, LLC  
Address : P.O. BOX 4090  
PORTLAND OREGON 97208-4090  
Country : United States

## Chronology :

On December 22, 2017, Forest River's Office of Corporate Compliance ("OCC") received a recall notice from Daimler Trucks North America ("DTNA") containing the VINs affected under DTNA's Recall Number 17V759 and 17V760. OCC began an investigation to identify the affected vehicles. On January 2, 2018, OCC was able to identify that recall 17V760 did not apply since the Glaval Division does not manufacture School Buses.

On January 5, 2018, Forest River's Corporate Committee will be advised of the pass-through recall.

## Description of Remedy :

Description of Remedy Program : Please contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, go to [www.Daimler-TrucksNorthAmerica.com](http://www.Daimler-TrucksNorthAmerica.com). On the menu tab, select "Contact," scroll down to "Find a Dealer," and select the appropriate brand. The Recall will take approximately three hours and will be performed at no charge to you.

What is the DTNA Customer Service Phone Number? (800) 547-0712  
What is the Forest River Customer Service Phone Number? (574) 343-5167

How Remedy Component Differs from Recalled Component : According to the recall notice provided by DTNA; "Fasteners will be inspected and replaced as needed."

Identify How/When Recall Condition was Corrected in Production : N/A

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal

NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 01, 2018 - MAR 01, 2018

Planned Owner Notification Date : MAR 01, 2018 - MAR 01, 2018

\* NR - Not Reported