



Thursday, November 29, 2018

IMPORTANT SAFETY RECALL NOTICE

Dear Yokohama Tire Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Yokohama Tire Corporation (Yokohama) has decided that certain **Yokohama RY023 295/75R22.5 14G** tires . fail to conform to Federal Motor Vehicle Safety Standard No. 119 "New Pneumatic Tires Other than Passenger Cars".

! I M P O R T A N T !

- Your **Tire** is being recalled
- You should contact your nearest Yokohama Tire Dealer to schedule an inspection of your tires

REASON FOR THIS RECALL

These tires, manufactured on June 16, 2018, were manufactured at Yokohama Tire Manufacturing Mississippi with an improperly manufactured rubber compound.

This is a safety-related defect due to the fact that the rubber adhesion may be inadequate, resulting in a separation of the tread from the tire casing. If a tire disablement occurs due to this condition while the vehicle is operating, there may be an increased risk of loss of vehicle control.

WHAT WE WILL DO

Yokohama will replace free of charge any tires subject to this recall with tires of comparable value. This replacement includes the cost of mounting and balancing the replacement tires. If a single tire needs to be replaced, Yokohama will allow both tires on a steer axle to be replaced with new Yokohama tires. In the case of a dual assembly, Yokohama will allow both tires in the dual assembly to be replaced with new Yokohama tires.

If you choose to replace your tires subject to this recall with another manufacturer's tires, instead of receiving Yokohama replacement tires, Yokohama will offer a pro-rated tread depth credit of the original purchase price.

WHAT YOU SHOULD DO

Please contact your Yokohama tire dealer as soon as possible to arrange a service date and so the dealer may order the necessary replacement tires. Instructions for making this correction have been sent to your dealer and the replacement tires are available in Yokohama's inventory. The labor time necessary to perform this service correction is approximately 30 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process the replacement of your tires.



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Your Yokohama tire dealer is best equipped to obtain parts and provide service to ensure that your tires are replaced as promptly as possible. If, however, your dealer does not remedy this condition within three (3) days, we recommend you contact the Yokohama's customer service by calling 1-800-722-9888 or recall@yokohamatire.com.

If you no longer own this tire, please forward to Yokohama the information of the new owner, by contacting Yokohama customer service at 1-800-722-9888, or recall@yokohamatire.com , or by visiting our website at www.yokohamatruck.com.

If you have further questions or concerns, contact Yokohama customer service by calling 1-800-722-9888, or recall@yokohamatire.com , or visit our website at www.yokohamatruck.com/commercial/owners-circle/recalls.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations

If you have already paid to have your tire replaced for this condition, you may be eligible for reimbursement of the charges you paid for the replacement. To learn more about what you need to do to obtain reimbursement, contact Yokohama customer service by calling 1-800-722-9888, or recall@yokohamatire.com , or visit our website at www.yokohamatruck.com/commercial/owners-circle/recalls.

If after having attempted to take advantage of this recall you believe you have not been able to have your tire remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern