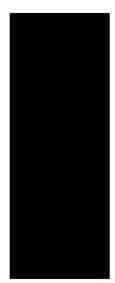


133 Peachtree Street NE, Suite 2800 Atlanta, GA 30303 KumhoTireUSA.com Kumho Tire USA, inc



Hasler

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IMPORTANT SAFETY RECALL INFORMATION

U.S. Department of Transportation Issued in Accordance With Federal Law

Transportation



May 8, 2018

## SAFETY RECALL NOTICE – NHTSA NO. 18T004 KUMHO SOLUS KH16 P225/65R17

DOT Tire Identification Number ("TIN"): 000 E6 YP5M 1317

## Dear KUMHO Tire Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

KUMHO Tire U.S.A., Inc. ("KUSA") has decided that a defect which relates to motor vehicle safety exists in certain KUMHO SOLUS KH16 tires in size P225/65R17, manufactured during the 13th week of 2017("subject tires"). The subject tires can be identified as follows:

Product Line: KUMHO SOLUS KH16 P225/65R17

DOT Tire Identification Number ("TIN"): 000 E6 YP5M 1317



KUSA has determined that under severe conditions, a belt separation might occur resulting in loss of control that could increase the risk of a crash without warning.

KUSA is recalling all tires with the identification number listed above. To ensure you are given the free remedy to which you are entitled, we request that you please contact KUMHO's Quality Assurance Department at 1-800-455-8646 (Option 2).

After we have verified that the tires you own are the ones included in this recall campaign, we will direct you to your nearest KUMHO Tire dealer immediately for free replacement of the affected tires with identical or reasonably similar tires. Please also provide a copy of this letter to the dealer so that it can be returned to us for purpose of this recall. If you misplace this letter, your KUMHO Tire dealer will still be able to assist you.

If you would prefer a refund of your purchase price, please have the following information readily available to provide to our representatives:

- 1) Copy of your purchase receipt.
- 2) Your name, current mailing address and telephone number.

Please note that you must present any tires you believe are affected by this recall campaign to us within 180 days of the date of this notice to receive full credit. Recall tires presented after the 180-day recall period will be prorated based on remaining tread depth.

If you have had your tires replaced prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact KUMHO's Quality Assurance Department at 1-800-455-8646 (Option 2).

Should any questions or problems arise while your tire(s) are being replaced or your purchase price is being refunded, please contact KUMHO's Quality Assurance Department at 1-800-455-8646 (Option 2) and we will be of service to you. In the event you believe we have failed to or are unable to replace your tires without charge to you within the ninety (90) day period described above, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington D.C. 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

We regret this inconvenience, but are sure you understand our interest in your safety and satisfaction with your tires. Please contact KUMHO's Quality Assurance Department at 1-800-455-8646 (Option 2), immediately for a free replacement of the affected tires with identical or reasonably similar tires or a refund.

Sincerely,

KUMHO Tire U.S.A., Inc. 133 Peachtree Street NE Suite 2800 Atlanta, GA 30303