

LES SCHWAB TIRE CENTERS

20900 Cooley Road PO BOX 5350 Bend Oregon 97701

VIA FIRST CLASS MAIL

DATE

Address

Re: IMPORTANT SAFETY RECALL NOTICE

Manufacturer's Safety Recall Notice
Recall of Retreaded Steel-belted Radial Truck Tires

Dear :

This letter is in regard to a manufacturer's Safety Recall Notice, which will be issued by the Les Schwab retreading facilities ("Les Schwab") regarding certain retreaded, steel-belted radial truck tires.

We show record of you purchasing retreaded, steel-belted radial truck tires from our store(s) listed on the enclosed invoice summary. The official Safety Recall related to the retreaded tires will be sent to you in the very near future. For now, please review the below interim instructions and do not hesitate to contact your local Les Schwab Tire Center if you have any questions.

IMPORTANT SAFETY RECALL INFORMATION:

There is a potential that certain retreaded, steel-belted radial truck tires sold to you may have a defect that affects motor vehicle safety. Please immediately inspect your in-service tires and any stock to identify any retreaded tires bearing a DOT-R identification number branded into the sidewall that falls within any of the following ranges:

- 1) RDNJ4217RS, RDNJ4317RS, RDNJ4417RS, RDNJ4517RS, RDNJ4617RS, RDNJ4717RS, RDNJ4817RS, RDNJ4917RS, RDNJ5017RS
- 2) RNVK4417RS, RNVK4517RS, RNVK4617RS, RNVK4717RS, RNVK4817RS, RNVK4917RS, RNVK5017RS
- 3) RCEE4217RS, RCEE4317RS, RCEE4417RS, RCEE4517RS, RCEE4617RS, RCEE4717RS, RCEE4817RS, RCEE4917RS, RCEE5017RS

If you are in possession of any retreaded tire with any of the above DOT-R identification numbers, <u>immediately remove those tires from service or useable stock.</u> Please bring this letter into any Les Schwab Tire Center at your earliest convenience. If your tires are affected by this Safety Recall, we will gladly replace them with tires of equal value, free of charge.

Risk to Motor Vehicle Safety: Certain tires with the DOT-R identification numbers listed above may have a defect in a vulcanizing agent used during the retreading process. Lack of proper bonding between the new tread and the existing tire casing can cause tread separation or detachment and, in the worst case, may lead to loss of vehicle control under certain circumstances. Loss of vehicle control could cause a vehicle crash without prior warning under certain circumstances.

Please watch for the official Safety Recall Notice, which we will send to you soon, for any further instructions. We apologize for this inconvenience, and will do our best to make this transaction as simple for you as possible. If you have any questions, please feel free to contact your local Les Schwab Tire Center.

LES SCHWAB TIRE CENTERS

Enclosure - Invoice Summary

