

IMPORTANT SAFETY RECALL

April 27th, 2018

Dear [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Les Schwab Production has decided that a defect related to motor vehicle safety exists in certain steel-belted radial retreaded truck tires produced at the Prineville, Oregon; Spokane, Washington; and Rupert, Idaho retreading facilities identified below ("Recalled Tires"). You were previously sent a letter advising you of this defect and the upcoming Safety Recall Notice to be sent to you. This document serves as the official Safety Recall Notice.

Identification of Recalled Tires. As previously advised, please immediately inspect your in-service tires and any stock to identify any retreaded tires bearing a DOT-R identification number branded into the sidewall that falls within the following range:

Brand Sample:



Recalled DOT-R identification numbers:

1. **RDNJ4217RS, RDNJ4317RS, RDNJ4417RS, RDNJ4517RS, RDNJ4617RS, RDNJ4717RS, RDNJ4817RS, RDNJ4917RS, RDNJ5017RS**
2. **RNVK4417RS, RNVK4517RS, RNVK4617RS, RNVK4717RS, RNVK4817RS, RNVK4917RS, RNVK5017RS**
3. **RCEE4217RS, RCEE4317RS, RCEE4417RS, RCEE4517RS, RCEE4617RS, RCEE4717RS, RCEE4817RS, RCEE4917RS, RCEE5017RS**

We show record of you purchasing retreaded, steel-belted radial truck tires from our store(s), listed on the enclosed invoice summary. If you are in possession of any retreaded tire from the above scope, **immediately remove those tires from service or useable stock.** Please bring this Recall Notice into any Les Schwab Tire Center at your earliest convenience. If your tires are affected by this Safety Recall, we will gladly replace them with tires of equal value, free of charge. We have been careful to ensure all tires potentially affected by the recall condition have been included in the DOT-R number range identified

above. If, however, you believe a retreaded tire listed on the enclosed invoice summary exhibits the defect condition described above but is not included in the above identified DOT-R number range, please bring that tire to any Les Schwab Tire Center for inspection.

Description of Defect. The vulcanizing agent provided by one supplier and used on some of the Recalled Tires may not have fully cured during the standard cure process specified to our supplier. This was undetectable at the time of production and delivery. Insufficiently cured vulcanizing agent may result in incomplete bonding of the new tread to the tire casing in tires removed from the curing chamber immediately after the standard cure process. The defect may occur with normal use and early in the service life of the affected tires. Affected tires returned to date have exhibited pieces of tread missing from the center of the tire tread. The defect may not exist in each of the recalled tires, but that cannot be determined based on visual inspection alone. In an abundance of caution, the scope of Recalled Tires includes all of the radial truck tires retreaded during the weeks when the defective vulcanizing compound may have been used.

Evaluation of Risk to Motor Vehicle Safety. Some of the Recalled Tires have a defect in a vulcanizing agent used during the retreading process. Lack of proper bonding between the new tread and the existing tire casing can cause tread separation or detachment and, in the worst case, may lead to loss of vehicle control under certain circumstances and without prior warning. Tread separation may be evidenced by irregular tread wear and noise or vibration. If you do not act when you notice irregular tread wear, noise or vibration, your tires may experience tread detachments while you are driving. Inappropriate tire maintenance, particularly underinflated operation, improper tire repairs, and tire damage may cause tread separation or detachment.

Complaints. If you believe we have failed or are unable to effect the remedy without charge as described in this notification, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.