



David J. Johnson
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 Ford Customer Service Division

Ford Motor Company
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September 17, 2018

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Advance Notice - Safety Recall 18S24 - *Supplement #1*
 Certain 2012-2015 Model Year Focus Electric and 2013-2015 Model Year C-MAX Energi and Fusion Energi Vehicles
 Convenience Charge Cord Replacement

New! REASON FOR THIS SUPPLEMENT

- **Service Action:** *The anticipated part ordering information and repair instruction timing has been updated.*
- **Customer Notification:** *Owner mailing information has been updated.*

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Focus Electric	2012-2015	Michigan	September 15, 2011 through March 14, 2015
C-MAX Energi	2013-2015		April 13, 2012 through March 14, 2015
Fusion Energi	2013-2015	Hermosillo	September 4, 2012 through March 5, 2015

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

Using the factory equipped 120-volt convenience charge cord may cause burns, property damage, charge cord damage, and may increase the risk of fire if used improperly with any of the following:

- a loose, worn or damaged AC wall outlet
- an extension cord
- a two-prong adapter
- a surge protector
- a timer
- any other adapter

New! SERVICE ACTION

Ford Motor Company will replace the factory equipped 120-volt convenience charge cord with the latest version, which includes a thermistor at the AC wall outlet connector for over temperature shutoff. *A complete Dealer Bulletin will be provided to dealers by the end of December 2018 when it is anticipated that parts ordering information and repair instructions will be available to complete this recall on Focus Electric vehicles. A Dealer Bulletin Supplement will be provided to dealers in the first quarter 2019 when it is anticipated that parts ordering information and repair instructions will be available to complete this recall for C-MAX Energi and Fusion Energi vehicles.*

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

New! CUSTOMER NOTIFICATION

Owners of record will be notified of this safety recall via first-class mail the week of September 17, 2018.

Focus Electric owners will be notified again in December 2018, after repair instructions and parts ordering information have been provided to dealers.

C-MAX Energi and Fusion Energi owners will be notified again in the first quarter 2019, after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,



David J. Johnson