



Warranty Field Campaign

Campaign Number: c2101	Revision:	Released Date: 25-Jan-2019
ISV 5.0L Belt Slip Safety Campaign for Blue Bird Bus		Expiration Date (U.S. and Canada): 15-Jan-2045
		Expiration Date (International): 15-Jan-2045

Attention

- Worldwide distr./ branches and Div./Reg Offices
- U.S. / Canadian Distr./Branches and Div. Offices
- U.S. / Canadian Dealers (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This Safety Campaign is being issued on certain ISV5.0 engines installed in Blue Bird School Bus applications equipped with Accessory Drive Option CP80009. The accessory drive may experience belt slippage, resulting in decreased air compressor output and may impact vehicle air brake performance. The action authorizes certified repair locations to replace the existing air compressor belt with a new shorter belt.

Note : This repair will disable the rear air conditioner compressor. Cummins is currently developing a longer term solution that will enable the rear air conditioner compressor. The Campaign will be revised and updated at this time.

Note : This field action provides retroactive coverage for repairs made in anticipation of and prior to the release of this publication.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. Refer to Section 12 of ISV5.0 CM3230 V104 Service Manual 4367291.
2. Remove existing air compressor drive belt PN 4378309
3. Install new shorter air compressor drive belt PN 4391015, eliminating belt wrap around upper mount air conditioning compressor pulley, disabling rear AC.
4. File one claim for all parts, labor, travel and other expenses required to complete the repair.

Material Disposition

Materials removed as a result of this field action **must** be scrapped.

Reimbursements

Parts

The following parts are covered under this field action:

Part Number	Quantity	Description
439101500	1	BLT,RIB (CP80008)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
08-01F	Drive Belt, Cooling Fan - Remove and Install - ISV5.0 CM3230 V104	

SRT Code	Description	Time (hrs)
12-00Q	Air Compressor Drive Belt - Remove and Install - ISV5.0 CM3230 V104	

Travel

Travel is covered under this field action. Towing is covered under this field action.

Other Claimables

Consumables are covered under this field action.

Note : Please consolidate all consumables and claim them as one item in Other Claimables titled "CAMPAIGN SUPPLIES".

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WKHBLC

Attachments



Click here to see c2101_esn-list.xls

(/service/english/attachments/c2101_esn-list.xls)

Engine Family	Fuel System
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Engine Family	Fuel System
Design Application	Market Application
Automotive	Bus

Last Modified: 25-Jan-2019
