



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 4, 2018

Mr. Nicholas Donis  
Vice President  
Irvine Shade & Door, Inc.  
1000 Verdant Drive  
Elkhart, IN 46516

NEF-150MR  
18E-106

**Subject:** Driver Side Window Shade may Lower Without Warning

Dear Mr. Donis:

This letter serves to acknowledge Irvine Shade & Door, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

IRVINE SHADE & DOOR/WINDSHIELD MOTOR SHADE/9999

**Mfr's Report Date:** November 26, 2018

**NHTSA Campaign Number:** 18E-106

**Components:**

VISIBILITY

**Potential Number of Units Affected:** 5,000

**Problem Description:**

Irvine Shade & Door, Inc. (Irvine) is recalling certain Windshield Motor Shades. The motorized windshield roller shade at the driver's seating position may unroll without warning while driving.

**Consequence:**

If the windshield roller shade unrolls while driving, it could block the driver's visibility, increasing the risk of a crash.

**Remedy:**

Irvine will notify the vehicle manufacturers that purchased the shades, and dealers for those manufacturers will install a fastener to ensure the motor will not allow the shade to roll down while driving, free of charge. Owners may contact Irvine customer service at 1-574-522-1446.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

The population reported by Irvine is 5000 units. One of the vehicle manufacturers reported a total of 4790 motorhomes and the other reported a total of 1485. Please work with your purchasers to determine accurate counts.

Please amend your recall filing to provide a list of the known purchasers of the defective product.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- In the case of a defect, a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as numbers of deaths and/or injuries), with their dates of receipt (49 CFR 573.6 (c)(6)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement