



Transportation & Specialty
Manufacturing Company

November 12, 2018

“IMPORTANT SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 18E098



This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, “*Notification to Dealers and Distributors*”.

HSM Solutions has decided that a certain NextGen 45-inch 3PT Series School Bus Seats fail to conform to Federal Motor Vehicle Safety Standard No. 571.210 “Seat Belt Anchorages”, more specifically the requirements of paragraph S4.2.2 (strength). The affected population includes NextGen 45-inch 3PT seats manufactured by HSM Solutions, shipped between July 17, 2018 and September 25, 2018.

HSM Solutions has determined that NextGen 45-inch 3PT Series School Bus Seats as manufactured by HSM Solutions, may not comply with the strength requirements of CFR 49.571.210. Specifically, the attachment of the seat to the vehicle floor may not meet the minimum requirements for strength, as defined by the regulation. The number of fasteners attaching the seat to the vehicle floor may be insufficient. There is an increased risk of injury to an occupant(’s) in a vehicle hard braking situation, or vehicle crash event. In a hard braking or crash event, the seat may detach from the vehicle floor, resulting in injury.

There is no audible or visual warning, which would precede an event. All seat models indicated in this notice are presumed to contain the defect and must be repaired.

Upon receipt of this Recall Notice, HSM Solutions is requesting that you provide notification of this Safety Recall, Recall Parts Request Form and the HSM Recall Warranty Claim form to your Customer/Owner of the subject seat(’s).

To correct this condition, HSM Solutions will facilitate the repairs via your Dealer/Service Agent or directly to your Customer. HSM will provide parts and a Service Repair Procedure “SRP1801-0017, which will provide instruction on how the repair must be conducted, to the servicing agent upon receipt of a completed HSM “Recall Parts Kit Order Card”. The expected out of service time necessary to affect repairs is 9 minutes per seat. HSM will reimburse the cost of repairs relating to this recall, including both parts and labor, at no cost to you the manufacturer/dealer or to the vehicle owner. Parts for this recall are immediately available for shipment at the notification of this recall.

Upon completion of the requisite service work, HSM will ask that the Dealer/Service Agent or Customer file a claim with HSM customer service for warranty reimbursement, referencing HSM Recall # 18E098 on the claim.

HSM Solutions Recall Contact:

Chris Murphy
Regional Quality Manager

HSM Transportation Solutions
4925 State Line Road
Fort Smith, AR 72916
Phone: 479-648-8348 | Fax: 419-492-2544
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Should you have any vehicle(s) in inventory that require the recall service work; please make certain that these vehicles are corrected prior to sale. The Federal Motor Vehicle Safety Standard No. 577.13 states that it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

Based on our review of internal shipping records, HSM Solutions has determined that "NextGen 45-inch 3PT School Bus Seats" as indicated on the enclosed "Appendix – A", were shipped to your manufacturing location on the dates indicated.

If after contacting HSM Solutions, you have not received the parts and requisite repairs required to remedy the defect, in a reasonable period of time, you may contact:

ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, DC 20590
1-888-327-4236
TTY: 1-800-424-9153
or go to: <http://www.safercar.gov>

If you have any questions about this recall please call HSM Customer Service at 1-479-648-8348.

Sincerely,



Nate Seigler

Director of Engineering

HSM Transportation and Specialty Manufacturing Company