

August 23, 2018

Mr. Robert Ray TAP Worldwide, LLC 400 West Artesia Compton, CA 90220

Subject: Incorrect Design of the Shock Absorber

Dear Mr. Ray:

This letter serves to acknowledge TAP Worldwide, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: PRO COMP/PRO RUNNER MONOTUBE SHOCK/9999

Mfr's Report Date: July 30, 2018

NHTSA Campaign Number: 18E-073

**Components:** SUSPENSION:FRONT:SHOCK ABSORBER SUSPENSION:REAR:SHOCK ABSORBER

Potential Number of Units Affected: 2,222

## **Problem Description:**

TAP Worldwide, LLC (TAP) is recalling certain Pro Comp aftermarket Pro Runner Monotube Shock Absorbers, part numbers ZX2005 and ZX2007. The lower mount/base cup of the shock absorbers may be incorrect.

## **Consequence:**

The incorrect lower mount/base cup may result in the shock absorbers not remaining properly secured to the vehicle, affecting vehicle handling and increasing the risk of a crash.

## **Remedy:**

TAP will notify owners and provide replacement shock absorbers that have a correct lower mount/base cup, free of charge. The recall is expected to begin September 28, 2018. Owners may contact TAP customer service 1-888-376-1417.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 18E-073

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

