

U.S. Department of Transportation

# National Highway Traffic Safety Administration

July 12, 2018

Mr. Tim Meckstroth Vice President of Engineering Dexter Ventline and Door 21611 Protecta Drive Elkhart, IN 46515 NEF-150MR 18E-040

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Insufficient LP Bottle Strap Crimping

Dear Mr. Meckstroth:

This letter serves to acknowledge Dexter Ventline and Door's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

VENTLINE/LP BOTTLE STRAP/9999

Mfr's Report Date: June 14, 2018

NHTSA Campaign Number: 18E-040

### **Components:**

EQUIPMENT:RECREATIONAL VEHICLE:LPG SYSTEMS

**Potential Number of Units Affected:** 2,447

#### **Problem Description:**

Dexter Ventline and Door is recalling certain Ventline liquid propane gas (LP) Bottle Straps, part numbers C0538-19, C0538-12, and C0538-16. The LP bottle strap crimping may be insufficient, potentially causing the strap buckle to detach after the LP gas bottle has been removed.

### **Consequence:**

If the strap buckle detaches from the strap, preventing the LP tank from being properly retained after the tank is replaced, the unestrained tank can fall from the trailer, potentially being a road hazard and increase the risk of a crash.

# Remedy:

Dexter Ventline and Door has notified the affected vehicle manufacturers and those companies are conducting recalls and notifying owners. Dealers for the companies will replace the LP bottle straps, free of charge. Owners may contact Dexter Ventline and Door customer service at 1-800-400-2164. Dexter Ventline and Door's numbers for this recall are 9902385, and 9901385.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We assume that since Dexter Ventline and Door is not doing the repairs to the vehicles themselves, they cannot easily track the recall completion rates. We expect that the vehicle manufacturers will provide the recall completion rate data, not Dexter Ventline and Door.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

