

Debbie Kauffman

From: Rob Kolean
Sent: Thursday, April 26, 2018 4:04 PM
To: Rine, Paul
Subject: Recall Notice
Attachments: Jayco Recall 2018.docx

Hi Paul. It was nice meeting you this morning. Here is our recall notice as promised. Please let me know if there are any further questions.

Thanks,
Rob Kolean
Service/Warranty Manager

MORryde International, Inc.
1966 Sterling Avenue
Elkhart, Indiana 46516
(574) 293-1581 ext. 1256



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To: Jayco

From: MORryde International

Date: 04/26/2018

Re: Recall notice for orbital pinbox

This letter is to make you aware of the recall notice we are issuing for the orbital pin box. Through an internal audit we were made aware that we have an issue with the placement of the spindle through a welding process. We have created a fix for the issue and will send instructions through the recall process. Effective April 25 2018 the adjustment has been made to fix this issue.

Due to the possibility that this is a safety issue, MORryde is issuing a recall to remedy this issue. Let it be known that there have not been any failures. We are initiating to prevent a future issue.

For information regarding the recall, please contact MORryde Warranty Department.

Phone: (574)293-1581

Email: morrydewarranty@morryde.com